

One Central Macau 2018 Chinese New Year Promotion (“Programme”)

Programme Terms & Conditions

The Programme will be effective from 16th February to 25th February 2018.

1. Eligibility details

- 1.1. Required documents: For the purpose of application to join the Programme, customers are required to provide their full name (need to be same as the identification document), email address and/or binding with WeChat One Central Macau Service Account and mobile phone number as well as documents for proof of identification and/or verification purposes. The documents will only be used for identification and/or verification purpose. One Central Macau will not make copies of such documents. Customers must also provide a valid phone number for communication of various privileges or promotions. Should an applicant fail to provide any of the aforementioned items, One Central Macau may be unable to process or accept the application.
- 1.2. Participants must be 18 years old or above.

2. One Central Macau Gift Vouchers Rewards

- 2.1. For the period from 16th February until 25th February 2018(both days inclusive), One Central Macau customers who make purchase of MOP10,000 or more in a single or multiple same day transactions at any retail outlets in One Central Macau (“Qualified Spendings”) are entitled to bring their receipts for gift vouchers redemption after registration as Programme customers during this period.
- 2.2. Eligible Programme customers are offered to convert all qualified spendings into One Central Gift Voucher(s).
- 2.3. For the period from 16th February 2018 until 25th February 2018 (both days inclusive), customers who make purchase of MOP10,000 or more, are eligible to redeem gift vouchers pursuant to the rebate ratio (subject to stock availability and on a first-come-first-served basis) set out in these Terms and Conditions. Value of redeemed voucher is rounded down to nearest MOP50. Eligible customers are allowed to redeem a maximum value of MOP60,000 One Central Macau Gift Voucher in each redemption. Eligible customers must redeem gift voucher(s) same day with the qualified receipt(s).

Spending levels (MOP)	Rebate ratio	Voucher range (MOP)
10,000 – 49,999	2.0%	200 – 950
50,000 – 99,999	2.2%	1,100 – 2,150
100,000 – 499,999	2.5%	2,500 – 12,450
500,000 or above	3.0%	15,000 – 60,000

- 2.4. All redemptions are to be made by eligible customer's request to One Central Macau and are subject One Central Macau's final acceptance. In the event of inadequate gift vouchers, eligible Programme customer's request for redemption will be automatically cancelled. All requests for redemption by eligible customers cannot be exchanged for cash (including money or money's worth), cannot be revoked or cancelled by eligible Programme customers nor any claim for cash refund.
- 2.5. One Central Macau reserves the right at any time to request eligible customers to submit the relevant original and registered receipts (including original corresponding payment slip) and/or such further documents or evidence of the Qualified Spending for verification. In this respect, eligible customers are required to keep all supporting documents for verification purposes by One Central Macau, if required, for a period of 12 months from the date of registration of the receipt or the end of the Programme (whichever is later).

3. Eligible Receipt registration

- 3.1. Eligible customers must personally present the original and eligible receipt(s) at the following designated location:
One Central Salon (Shop 210, 2/F, One Central Macau). Opening hours from 10:30 to 23:00 (Sunday to Thursday), 10:30 to 00:00 (Friday to Saturdays and Public Holidays)
- 3.2. The receipts will be stamped after registration. Stamped receipt(s) will not be accepted for further registration. For the avoidance of doubt, receipts of any of the followings are NOT accepted: Reprinted or photocopied or duplicated receipts, hand-written receipts, or deposit receipts, damaged or altered receipts; receipts for the purchase of any gift vouchers, coupons, merchant vouchers or credit notes or deposit notes or payments on accounts or any equivalent notes of pre-payment, stored-valued cards or any value added to the stored-valued cards; receipts processed as internet purchases, mail/ fax/ phone orders, charity donations; receipts issued in respect of a transaction that has subsequently been refunded or withdrawn or cancelled or falsified or unauthorized or fraud or abuse or unsettled or forged or fraudulent or unsettled transactions; receipts for bank services; receipts showing only a payment of deposit or partial payment.
- 3.3. The name printed on the relevant receipts must be the same as the name of the eligible customer registering as Programme customer. In the event of the customer's name not being printed on the relevant receipts, the eligible customer must present the relevant electronic payment receipts and relevant credit card for verification purpose. If no customer name is printed on the relevant receipts nor the relevant electronic payment receipts, the eligible customer must present the purchased item(s) for verification purpose.

4. Gift Voucher Redemption Frequency, Format and Redemption Process

- 4.1. All eligible customers must redeem the designated instant gift voucher(s) in person and provide documents of identification and registered phone number if so requested by One Central Macau. The documents will only be used for identification and/or verification purpose. In the event of the customers not being able to redeem the gift voucher(s) in person, an authorisation letter issued by One Central Macau must be signed by the eligible customers and submitted by the representative. The representative must provide the registered

phone number. Sales personnel are NOT allowed to redeem any redemption gift voucher(s) on behalf of the eligible customers.

- 4.2. Subject to these Terms and Conditions, once customers have redeemed and registered their redemption gift voucher(s), no exchange, replacement or return will be allowed.

5. General

- 5.1. One Central Macau reserves the right to withhold the registration of receipts and the redemption of any gift voucher(s) from any transactions or receipts if One Central Macau suspects that any such transactions or receipts involved any fraud and in such event, the relevant Eligible Programme customer's account will be suspended from the Programme until further notice.
- 5.2. All redemption Gift Voucher(s) are subject to availability and One Central Macau reserves the right to discontinue the Gift Voucher(s) or to substitute a similar item of equal value at any time without prior notice.
- 5.3. One Central Macau reserves the right to disqualify any participant if One Central Macau has reasonable grounds to believe the participant has breached any of these Terms and Conditions, or the information provided does not comply with these Terms and Conditions.
- 5.4. One Central Macau reserves the right to recover from any eligible Programme customer the value of the redemption Gift Voucher(s) if One Central Macau finds any Eligible Programme customer failing to comply with these Terms and Conditions after the redemption Gift Voucher(s) has been redeemed.
- 5.5. One Central Macau reserves the right to take photo, scan or copy shoppers' registered receipts for internal reference only.
- 5.6. One Central Macau, Hongkong Land (which refers to Hongkong Land Holdings Limited and its subsidiaries including but not limited to The Hongkong Land Company Limited, Hongkong Land Limited, Hongkong Land China Holdings Limited and Hongkong Land International Holdings Limited) and their respective agents and employees shall not be responsible to the customers or any other party for any liability, loss, damage, claim, cost or expense whatever and howsoever arising in respect of, relating to or in connection with the Programme, redemption or the using of any of the redemption gift vouchers.
- 5.7. One Central Macau reserves the right to amend these Terms and Conditions or cancel the Programme at any time without prior notice to the participants or Eligible Programme customers. All questions or disputes shall be resolved by One Central Macau in its absolute discretion. In the event of any dispute, the decision of One Central Macau shall be final. The decision of One Central Macau on all matters relating to, or in connection with, the Programme shall be final and binding on all parties concerned.
- 5.8. One Central Macau shall not be responsible for any matters in relation to the goods, products, advice, food items or services and all ancillary services provided by another party. The respective merchants are solely responsible for all obligations and liabilities relating to all goods, products, advice, food items or services and all ancillary services offered to customers. Please inquire the details with the relevant merchants.

6. Personal Data Protection

- 6.1. The information collected may be disclosed to such person where disclosure is required to be made under the laws of Macau.
- 6.2. In future, if the Eligible Programme customers would like to update or change any of their personal data, please send the request to the Marketing Manager of One Central Macau through any one of the following channels:
E-mail: pr@onecentral.com.mo
Address: B1 Mall Management Office, One Central Macau, Avenida de Sagres, NAPE, Macau
- 6.3. In case of discrepancies between the English and Chinese versions, the English version shall prevail.

7. "ONE CENTRAL MACAU GIFT VOUCHER" Terms and Conditions

- 7.1. For the Programme customers who have registered their spending in designated areas of One Central Macau for a specific promotion only.
- 7.2. The "One Central Macau Gift Voucher" will be issued at the designated redemption counter at One Central Macau.
- 7.3. The "One Central Macau Gift Voucher" cannot be used in conjunction with other Gift Voucher(s) issued by MGM Macau, MGM Cotai or any merchant(s).
- 7.4. Customers are required to submit the original "One Central Macau Gift Voucher".
- 7.5. The "One Central Macau Gift Voucher" can be used once and only at participating merchants which accept "One Central Macau Gift Voucher". If the value of the item(s) the customer purchases or order exceeds the value of the "One Central Macau Gift Voucher", the customer will be required to settle any additional cost exceeding the value of the "One Central Macau Gift Voucher" presented. If the value of the item(s) the customer purchases or orders is less than the value of the "One Central Macau Gift Voucher", no change is allowed for any unused amount in the voucher presented and any unused amount will be forfeited.
- 7.6. Each "One Central Macau Gift Voucher" will be bounded by individual validation.
- 7.7. The "One Central Macau Gift Voucher" is non-transferable, non-refundable and non-redeemable for cash, credit or other benefits or offers.
- 7.8. The decision of One Central Macau on all matters relating to, or in connection with, the use of the "One Central Macau Gift Voucher" shall be final and binding