

雋環 BESPOKE

BESPOKE membership grants access to unparalleled, personalised privileges. As more points are accumulated, gain access to higher tiered rewards including refined services and extravagant accommodations. Expect incomparable luxury and grace in every moment with us as we redefine your shopping experience.

Privileges at LANDMARK	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Earn points for fabulous rewards redemption	✓	✓	✓	✓	✓	✓
Exclusive event invitations	✓	✓	✓	✓	✓	✓
Enjoy complimentary valet parking service	-	HKD\$200 x 1/ month	HKD\$200 x 2/ month	HKD\$200 x 3/ month	3hours / day	3hours / day
Access to exclusive member salon	-	Once per year with accumulated annual spending HKD& 100,000	Twice per day in Peal Lounge*	Thrice per day**	✓	✓
Access to salon VIP room	-	-	-	-	✓	✓ (VVIP room***)
Access to salon private VIP dining room****	-	-	-	-	Once per year	Twice per year
Complimentary salon private dining room experience	-	-	-	-	-	✓

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Priority booking at designated restaurants, including Michelin-starred restaurants	-	-	-	✓	✓	✓
Complimentary delivery service	-	-	Upon spending HK\$ 10,000	Upon spending HK\$ 5,000	No prerequisite	No prerequisite
Personalized concierge	-	-	-	-	✓	✓

*1) Two complimentary sets per day, 2) Redeem cocktail at 5,000 points, or extra set at 30,000 points, 3) Each member can bring one complimentary guest, or redeem additional guest pass at 5,000 points

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***Reservation will be required in advance

****F&B will not be included

Privileges at The Landmark Mandarin Oriental	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Greeting by Senior Management on arrival	✓	✓	✓	✓	✓	✓
VIP welcome amenities	✓	✓	✓	✓	✓	✓
VIP in-room check-in	✓	✓	✓	✓	✓	✓

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Complimentary early check-in or late check-out*	✓	✓	✓	✓	✓	✓
VIP meet & greet service at the airport gate when booking hotel limousine transfer	-	✓	✓	✓	✓	✓
One room category upgrade on arrival (within the same room type)*	-	-	-	✓	✓	✓
Hotel credit per stay**	-	-	-	-	HK\$800	HK\$800

*Subject to availability

**Not applicable to Please Don't Tell, BGA and Spa retail

To enjoy exclusive hotel privileges at The Landmark Mandarin Oriental, please view the ["How-to-Book Guide"](#)

Privileges at Mandarin Oriental	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Complimentary early check-in or late check-out*	✓	✓	✓	✓	✓	✓
Greeting by Senior Management on arrival	✓	✓	✓	✓	✓	✓
VIP welcome amenities	✓	✓	✓	✓	✓	✓
VIP in-room check-in	✓	✓	✓	✓	✓	✓

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Complimentary room upgrade**	-	-	✓ (to next room category)	✓ (to next room category)	✓ (to next room category)	✓ (to suite)
A glass of champagne per person in Pierre and Mandarin Grill + Bar***	✓	✓	✓	✓	✓	✓
20% off café Causette on Dinner set menu	✓	✓	✓	✓	✓	✓
Daily Buffet breakfast for 2 at Clipper Lounge	-	✓	✓	✓	✓	✓
One Welcome drink at M bar or Captain' s Bar	-	-	-	✓	✓	✓
Exclusive invitation to The Mandarin Spa and The Mandarin Salon events	✓	✓	✓	✓	✓	✓
50% off on the second treatment upon booking a 60-minutes body message	-	-	-	-	✓	✓

*Early check-in at 12:00pm or late check-out at till 2:00pm, subject to availability

**Complimentary room upgrade to next room category (room to room, suite to suite), subject to availability

***A glass of champagne will be offered to BESPOKE members who order a main course in the respective restaurant. Minimum of 4 guests required

To enjoy exclusive hotel privileges at Mandarin Oriental, please view the ["How-to-Book Guide"](#)