

Mandarin Oriental Hotel Room Privileges How-to-Book Guide

To enjoy exclusive hotel privileges at Mandarin Oriental Macau, please follow these simple steps.

Step 1 :

Contact Hotel Reservation Team via Call at +853 8805 8822 or email to momac-reservation@mohg.com with subject "Bespoke Member privileges in Mandarin Oriental Macau" .

Step 2 :

Confirm your check in/ out date with Hotel Reservation Team and provide your BESPOKE membership ID.

How to find your BESPOKE member ID :

Go to " Membership Center" → Click the icon on right side → Find your Membership ID!



Step 3 :

Upon arrival, the hotel will reconfirm your membership details as shown in your ONE CENTRAL MACAU WeChat profile card, so you can enjoy your exclusive privileges*

Remarks:

1. All reservation must be booked at least 2 days in advance with credit cards prior guarantee;
2. Customer is required to contact The Spa or Reservations team to book their preferred timing 48 hours prior to arrival.
3. Terms and Conditions apply.