

## **BESPOKE UnionPay Shopping Rewards Campaign Terms & Conditions**

Between 8<sup>th</sup> August to 30 September 2020 (both dates inclusive, hereinafter referred to as the "Campaign Period"), cardholders who spend MOP20,000 in a single transaction at any retailer at One Central Macau using a UnionPay Card starting with 62 (including Credit and Debit Cards, except for RMB cards issued in Hong Kong and Macau, hereinafter referred to as "UnionPay Card") by inserting or swiping UnionPay Cards, using UnionPay mobile payment, or UnionPay QR code payment via UnionPay network and a designated UPlan Electronic Coupon will receive one MOP1,000 One Central Electronic Reward Voucher.

- A. Electronic Reward Voucher can only be distributed as an electronic shopping voucher, and not as a physical voucher.
- B. Electronic shopping vouchers can only be used at "Participating Retailers" in the BESPOKE programme, and are issued through the BESPOKE programme.
- C. These electronic shopping vouchers can only be used for transactions of at least double the value of the reward.

#BESPOKE programme: Please refer to the terms and conditions of BESPOKE Programme

1. Participating reward recipients must register as members of the BESPOKE programme and provide their name, a valid mobile telephone number, email address, postal address and other necessary information for registration, verification, and link to the official One Central Macau WeChat account (for promotional offers and promotions). The name shown on the gift exchange receipt must be the same as the name of the eligible BESPOKE programme customer (hereinafter referred to as "eligible customers") who is registered, or is to be registered.
2. Eligible customers must submit a registration application during the campaign period in person, on the same day that the sale receipt of UnionPay Card is issued, at the redemption counter located on the 2nd floor of One Central Macau from 10:30am - 11pm (Sunday-Thursday) and 10:30am- 12:00am (Friday, Saturday and public holidays), in order to receive a MOP1,000 One Central Electronic Reward Voucher. The recipient must be the party to the transaction themselves, and redemption counter staffs have the right to require the customer to produce identification documents and UnionPay Card used in the transaction for

verification purposes. If the customer does not accept this arrangement, they will be deemed to have waived their participation in the campaign. All original receipts used for this event will be stamped after successful redemption of the reward to indicate successful redemption. Each original customer receipt may only be used once.

3. If UnionPay mobile payments are used in the transaction, when redeeming electronic voucher rewards, the cardholder shall provide staff with the valid card displayed via mobile phone or smart watch, the original receipt printed by the retailer, and a valid original sales slip. If UnionPay QR codes are used in the transaction, the cardholder shall provide transaction details shown within the mobile QR code app, an original receipt printed by the retailer, and a valid original sales slip.
4. The transaction amount is calculated on the basis of the individual UnionPay Card number and the actual transaction amount (i.e. after discounts, use of One Central Macau Electronic Reward Vouchers, other credit card rebates, coupons, or cash vouchers). Transaction amounts spent on different primary and secondary cards belonging to the cardholder will be calculated separately.
5. This promotional campaign only accepts original transaction sales slips and receipts printed and provided to the cardholder on the day in question by retailers in One Central Macau. Original sales slips must clearly display the card number, retailer name, transaction date, transaction amount, a valid authorisation code and the cardholder's signature (if applicable), and retailer-printed receipts must clearly display the retailer name, transaction date, transaction amount, and item(s) purchased. If a valid retailer-printed receipt, original version of the cardholder's sales stub, and/or UnionPay Card with a card number matching the number displayed upon the sales stub cannot be produced at the point of redemption, or if the information provided by the cardholder is incomplete, then the cardholder may not redeem this promotion for any reason.
6. Split transactions are not accepted. Cardholders' transactions may not be split into multiple receipts or sales stubs on one or multiple UnionPay Cards in order to participate in this promotion. All eligible sales stubs or machine-printed transaction receipts may only be used once, and could not be used in other concurrent One Central Macau promotional campaigns.

7. Each cardholder is entitled to a maximum of 3 times of Electronic Reward Voucher redemptions per day. Each electronic voucher redemption may make use of a receipt printed by a maximum of 1 retailer on the day in question with a corresponding UnionPay sales slip, and each transaction receipt must be for a value of MOP 20,000.
8. Rewards may not be exchanged for cash, credit, or other products or services.
9. Eligible customers cannot receive replacements, substitutions or refunds following reward redemption.
10. All eligible customers must redeem rewards in person, and salespeople cannot redeem rewards on behalf of eligible customers.
11. One Central Macau and UnionPay International Limited (hereinafter referred to as "UnionPay International") shall not be liable for any loss, damage, claim, or expense whatsoever caused by the customer or any person for any reason or circumstance whatsoever arising from the redemption or use of any reward.
12. One Central Macau has absolute discretion in all matters and disputes. In the event of any dispute, the decision of One Central Macau shall be final and conclusive.
13. In the event of any fraud committed by the cardholder, One Central Macau, UnionPay International, and participating retailers shall immediately cancel all qualifications for redemption. They reserve the right to pursue the cardholder, and the right to rescind the electronic reward voucher as a result of the cardholder's disqualification for redemption.
14. Personal Data Protection:

For the purposes of this programme, One Central Macau is required to collect the personal data of eligible One Central Macau BESPOKE members, such as name, mobile phone number, and email address. Customers' contact details (including postal address, email address, and mobile phone number) will be used to receive communications from One Central Macau regarding the programme (including current and future programme periods, membership levels and benefit qualifications, notices regarding level upgrades, rewards and redemption notifications (including points redemptions, remaining points and expiration dates), electronic vouchers and their redemption, confirmation of updates to relevant personal data, and information related to the programme). Failure to provide personal information upon request will prevent One Central Macau from

processing or accepting such registrations. Failure to provide or update all necessary personal information may lead to One Central Macau being unable to offer this programme and related benefits to eligible One Central Macau BESPOKE members.

15. One Central Macau may disclose information collected to such persons as may be required according to the laws of Macau.

16. In the future, if eligible One Central Macau BESPOKE members wish to update or alter their personal information, or if eligible One Central Macau BESPOKE members do not wish to receive marketing materials from One Central Macau, please send all requests to the Marketing Department of One Central Macau through any of the following channels:

Email: [pr@onecentral.com.mo](mailto:pr@onecentral.com.mo) Phone: +853 2875 7661

Postal address: One Central VIP Salon (Shop 210, Floor 2, One Central Macau)

17. In the event of discrepancies between the Chinese and English versions, the Chinese version shall prevail.