

Terms & Conditions

Triple Delights

1. Price is in MOP and is subject to 10% service charge, and last date to make reservation is Friday, 25 December, 2020.
2. This offer is only available to existing and new M life members, and BESPOKE members and a MOP 500 One Central Electronic Reward Voucher can only be redeemed upon registration as a BESPOKE member at One Central BESPOKE Salon.
3. All reservations are subject to availability. Such reservations are non-transferrable and blackout dates may apply.
4. MGM Culinary Tour is valid in MGM COTAI and is available on weekends only (with limited seats).
5. Redemption letter of MOP 500 One Central Electronic Reward will be sent in the package confirmation email from MGM customer care center upon successful full prepayment for the package.
6. Reservations for the MGM Culinary Tour and/or Spa treatment have to be made with full prepayment to ensure a place is secured.
7. Guests should present the package confirmation email sent by MGM customer care center and M life membership number in order to enjoy this offer.
8. MGM Culinary Tour and the Spa treatment can be used on different dates. Any unused F&B offerings will not be refunded or exchanged for cash.
9. The Spa Treatment offer is available at Tria Spa in MGM MACAU or MGM COTAI for Sleep Deeply Massage.
10. MOP 500 One Central Electronic Reward Voucher can only be distributed as an electronic shopping voucher, and not as a physical voucher.. All combinations of gift vouchers are predefined and no changes to the combination will be allowed. MOP 500 One Central Electronic Reward Voucher can only be used for transactions of at least double the value of the reward. Electronic shopping vouchers can only be used at "Participating Retailers" in the BESPOKE programme.
11. M life and BESPOKE points cannot be earned through this offer.
12. This offer cannot be used in conjunction with any other M life and BESPOKE membership benefits and promotional offers.
13. The last consumption date of Spa treatment is Wednesday, 30 December, 2020.
14. The last consumption date of MGM Culinary Tour is Sunday, 27 December, 2020.
15. The last consumption date of MOP 500 One Central Electronic Reward Voucher is Friday, 15th January 2021.
16. Any reservation or reservation amendment requests must be made to MGM at least 48 hours prior to arrival and date change will be subject to availability.
17. Once a payment is made, it is non-refundable. No cancellations can be made after payment.
18. Full pre-payment is required within 24 hours after reservation is made, if failure to do so, MGM reserves the right to cancel any reservation.
19. MGM reserves the right to modify or cancel any rate or promotion at its discretion without prior notice.
20. Terms & Conditions apply to MOP 500 One Central Electronic Reward and subject to One Central Macau's arrangement. All questions or disputes shall be resolved by One Central Macau at its absolute discretion. In the event of any dispute, the decision of One Central Macau shall be final.

21. In case of discrepancies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

22. Miscellaneous:

- a. The offer is not exchangeable or redeemable for cash or other goods or services;
- b. Telephone calls with MGM employees may be monitored or recorded for quality assurance and training purposes.
- c. All customers shall provide their full name (which must be the same as their identification document) and contact phone number and to connect to the One Central Macau Official WeChat Service Account (for receiving the electronic rewards) during redemption for the purposes of verification and sending notification of receipt of reward(s) to customers.