

One Central Macau BESPOKE Salon Opening Privileges Campaign Terms and Conditions

1. From October 22nd to 31st (both days inclusive), for every purchase receipt of no less than MOP20,000 ("eligible purchases"), registered within 7 days of receipt issue (within promotional period), the total purchase amount can be exchanged for the following corresponding amount of BESPOKE campaign #Reward Points ("reward points"). For every 20,000 reward points, a MOP1,200 e-gift voucher can be redeemed. Reward points for each transaction must be accumulated in whole numbers, and any parts of eligible spending of less than MOP 1 will be ignored. The validity of the e-gift voucher is between October 22nd and November 30th and must finish the redemption within promotion period. A maximum of 10 purchase receipts per day could be exchanged during the campaign period.

#BESPOKE programme : Please refer to the terms and conditions of the BESPOKE programme

2. One Central Macau reserves the right at any time to require eligible One Central Macau BESPOKE members to submit relevant original/registered receipts and/or detailed documentation or evidence of eligible purchases for verification purchases. Eligible One Central Macau BESPOKE members are required to retain all supporting documents for verification by One Central Macau (if needed); eligible One Central Macau BESPOKE members must retain such documents for a period of 12 months following the registration of the receipt, or until the end of the programme (whichever is later).
3. Eligible One Central Macau BESPOKE members must visit the BESPOKE Salon between 22nd October to 31st October 2020 (Shop 210, Floor 2, One Central Macau). Opening times: Present original and valid receipts for registration from 10:30 AM - 11:00 PM (Sunday - Thursday) and 10:30 AM - 12 AM (Friday, Saturday and public holidays). Valid membership points earned for receipts issued within the campaign period but registered to your account outside the campaign period are not applicable to this campaign. For example, if your purchase date is 30th October 2020 but your points are registered on 1st November, you will not qualify for redeeming the Opening Privileges Gift Voucher for this campaign. Valid membership points earned for receipts issued outside the campaign period but registered to your account within the campaign period are also not applicable to this campaign. For example, if your purchase date is 21st October 2020 but your points are registered on 23rd October 2020,

you will also not qualify for redeeming the Opening Privileges Gift Voucher for this campaign

4. Existing registered BESPOKE members cannot redeem the Opening Privileges Campaign Gift Voucher by using their current valid accumulated points (earned points out of this campaign period) in their accounts.
5. Receipts will be stamped after registration. Stamped receipts cannot be re-registered, even if any changes to the reward points criteria lead to One Central Macau BESPOKE members being entitled to earn more reward points. For the avoidance of doubt, any of the following receipts are not accepted: Reprinted, photocopied or duplicated receipts; standalone electronic payment receipts; handwritten receipts; deposit receipts; damaged receipts; receipts for the purchase of any gift vouchers, cash vouchers, retailer coupons, or bills of credit, deposit notices, billing payments or any equivalent prepayment notices; stored-value cards or receipts for adding value to any stored-value card; receipts processed as online purchases; mail/fax/phone orders; charity donations; receipts issued in respect of transactions that have subsequently been refunded, withdrawn, cancelled, altered, or unauthorised, fraudulent or abusive; receipts issued for unsettled, fraudulent or partly-fraudulent or partly-unsettled transactions; receipts for charity donations and banking services; receipts showing payment only of deposits or partial payments.
6. The name on the relevant receipt must be the same as the name of the eligible One Central Macau BESPOKE member who has registered the membership points. If the member's name is not printed on the relevant receipt, eligible One Central Macau BESPOKE members are required to produce the relevant electronic payment receipt and the relevant credit card for verification (in the case of electronic payment). If the member's name is not printed on the relevant receipt or on the relevant electronic payment receipt, eligible One Central Macau BESPOKE members are required to present the purchased items for verification.
7. All valid One Central Macau BESPOKE members must register eligible receipts in person, and must present identification documents and personal information when required by One Central Macau. The documents will only be used for identification and/or verification. If One Central Macau BESPOKE members cannot register eligible receipts in person, the eligible rewards member must sign an authorisation slip issued by One Central Macau, which will be submitted

by a representative. The representative is required to present the information contained in these Terms and Conditions

8. If One Central Macau suspects that any transaction or receipt involves any element of fraud, One Central Macau reserves the right to refuse to register such receipts and/or to refuse to grant membership points gained from such transactions or receipts to One Central Macau BESPOKE members. Under such circumstances, the accounts of eligible One Central Macau BESPOKE members may be suspended until further notice.
9. Reward points have no cash value and are not equivalent to cash or monetary value. Reward points cannot be exchanged for cash, credit, or other goods, services or benefits. Eligible One Central Macau BESPOKE members may not sell, purchase, transfer or convert reward points.
10. One Central Macau has the right to disqualify any participant if One Central Macau has reasonable grounds to believe that the participant has breached any of these terms and conditions or that the information provided does not comply with these terms and conditions.
11. One Central Macau reserves the right to scan or copy customers' machine-printed receipts for internal reference only.
12. All eligible One Central Macau BESPOKE members are required to redeem designated instant rewards in person, and provide identification documents as requested by One Central Macau. The documents will only be used for identification and/or verification. Sales personnel are not permitted to redeem any rewards on behalf of eligible One Central Macau BESPOKE members.
13. One Central Macau shall not, under any circumstances, be responsible for any related liability, loss, damage, claim, cost, or expense caused by the redemption or use of any rewards by eligible One Central Macau BESPOKE members or any other persons.
14. One Central Macau shall not be responsible for any matters relating to relevant offers or services provided by other parties. All retailers are solely responsible for all obligations and liabilities relating to all goods, products, advice, or services and all ancillary services provided to the customer.

15. Personal Data Protection:

For the purposes of this programme, One Central Macau (operated by Properties Sub F, Ltd., and acting as "Personal Data Controller") is required to collect personal information, such as names, mobile telephone numbers, and email addresses, from eligible One Central Macau BESPOKE members. Customers' contact details (including postal address, email address, and mobile phone number) will be used to receive communications from One Central Macau regarding the programme (including current and future programme periods, membership levels and benefit qualifications, notices regarding level upgrades, rewards and redemption notifications (including points redemptions, remaining points and expiration dates), electronic vouchers and their redemption, confirmation of updates to relevant personal data, and information related to the programme). Failure to provide personal information upon request will prevent One Central Macau from processing or accepting such registrations. Failure to provide or update all necessary personal information may lead to One Central Macau being unable to offer this programme and related benefits to eligible One Central Macau BESPOKE members.

16. Upon obtaining the consent of eligible One Central Macau BESPOKE members, members' personal information will be used for the promotion of One Central Macau campaigns, including but not limited to service surveys and the promotion of products, services, and activities related to One Central Macau and its tenants, users, and business partners. Upon further obtaining the consent of members to transfer their personal data overseas, said personal data will be used by Hongkong Land Group Co., operated by Hongkong Land Holdings Co., Ltd. and acting as "Personal Data Controller" to promote campaigns across the region in One Central Macau, located in Macau, LANDMARK, located in Hong Kong, and WF CENTRAL, located in Beijing, including but not limited to direct promotions provided by Hongkong Land Group Co., Hongkong Land Group Co.'s affiliates and business partners, Hongkong Land Group Co.'s group companies, and Jardine Matheson Group Co.

17. One Central Macau may disclose the personal information collected in confidence to the relevant persons as required under Macau law or to the service providers of One Central Macau who are or will be assisting and managing the Program.

18. One Central Macau BESPOKE members have the right to choose to receive or not receive promotional material at any time without charge. In the future, if eligible One Central Macau BESPOKE members wish to update or alter their personal information, or if eligible One Central Macau BESPOKE members do not wish to receive such promotional materials from One Central Macau, they have the right to send such requests to the Marketing Department of One Central Macau through any of the following channels:

Email : <mailto:pr@onecentral.com.mo>

Phone: +853 2875 7661

Postal address: One Central VIP Salon (Unit 210, Floor 2, One Central Macau)

Please refer to One Central Macau's privacy policy at this address:

<http://www.onecentralmall.com.mo/zh-hant/terms-privacy>

19. In case of discrepancies between the English and Chinese versions, the English version shall prevail.