

## **Terms & Conditions**

### **Shop and Reward**

MGM MOP100 F&B voucher:

1. Customers will receive a MGM MOP100 F&B voucher upon spending MOP1,000 or above at One Central Macau at 1 voucher per original receipt only (with limited quantity, first come first served basis).
2. Eligible customers should complete the M life registration with their full name (which must be the same as their identification document) and a valid mobile phone number, and to connect to the MGM Official WeChat Service Account (for communication of various offers or promotions). Customers are required to present proof of identification. The documents will only be used for identification and/or verification purposes. Should an applicant fail to provide any of the aforementioned items, MGM may be unable to process or accept the application.
3. Eligible customers should complete the M life registration within the promotional period at the hotel concierge at MGM MACAU or MGM COTAI, between 28 September to 30 December 2020, in order to redeem the MGM F&B voucher.
4. MGM F&B voucher is only available in electronic reward format as recorded in M life membership card.
5. Blackout dates of MGM F&B voucher are 1, 2 October, 24, 25 & 31 December, 2020, 1 January, 2021.
6. The last valid date of One Central Macau receipt is 30 December, 2020, the redeemed MGM F&B voucher last valid date is 15 January, 2021.
7. The MGM F&B voucher is only eligible for use at designated MGM F&B outlets at MGM MACAU or MGM COTAI.
8. The original M life membership card with card holder's identification must be presented upon payment. Photocopies will not be accepted.
9. The MGM F&B voucher is non-refundable and cannot be exchanged for cash.
10. The MGM F&B voucher is valid for one-time use only; any unused balance of the gift voucher cannot be redeemed for cash.
11. The MGM F&B voucher cannot be used in conjunction with any other offers or promotions, only 1 MGM F&B voucher can be used in each transaction.
12. MGM reserves the right to amend the terms and conditions without prior notice.
13. All questions or disputes shall be resolved by MGM at its absolute discretion. In the event of any dispute, the decision of MGM shall be final.

14. In case of discrepancies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

One Central Macau Electronic Reward Voucher :

15. Customer will receive a MOP 200 One Central Macau Electronic Reward Voucher upon spending MOP 800 or above (which is settled by cash, credit card or electronic cash payment method) at MGM Macau or MGM Cotai any designated F&B outlets and Tria Spa at 1 electronic voucher per original receipt only. (with limited quantity, first come first served basis). These Electronic Reward Voucher can only be used for transactions of at least double the value of the reward.
16. Electronic shopping vouchers can only be used at "Participating Retailers" in the BESPOKE programme
17. Customer must bring the receipt of qualified spending to One Central Salon for registration and redeeming the Electronic Reward Voucher within 7 days from the issuance date of the relevant receipt. Eligible customers are required to register the BESPOKE programme# with their full name (which must be the same as their identification document) and a valid mobile phone number, and to connect to the One Central Macau Official WeChat Service Account (for communication of various offers or promotions). Customers are required to present proof of identification. The documents will only be used for identification and/or verification purposes. Should an applicant fail to provide any of the aforementioned items, One Central Macau may be unable to process or accept the application.  
# BESPOKE programme: Please refer to the terms and conditions of the BESPOKE programme
18. The MOP200 One Central Macau electronic reward is not available in physical reward format. All combinations of gift voucher are predefined and no changes to the combination will be allowed.
19. These electronic shopping vouchers can only be used for transactions of at least double the value of the reward.
20. Eligible customers should complete the registration application within the promotional period at the redemption counter located at 2nd floor, One Central Macau, from 10:30am to 11:00pm (Sun to Thu) or 10:30am to 00:00 am (Fri to Sat and public holidays) between 28 September to 31 December 2020, in order to redeem the One Central Macau electronic reward.
21. The last consumption date of MOP500 One Central Macau voucher is Friday, 15 January 2021.

22. Reward(s) cannot be exchanged for cash, credit or other products or services.
23. Once the customer has redeemed the reward(s), no exchange, replacement or return will be allowed.
24. All questions or disputes shall be resolved by One Central Macau at its absolute discretion. In the event of any dispute, the decision of One Central Macau shall be final.
25. One Central Macau reserves the right to amend the terms and conditions without prior notice.
26. In case of discrepancies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.