

# 雋環 BESPOKE

BESPOKE membership grants access to unparalleled, personalised privileges. As more points are accumulated, gain access to higher tiered rewards including refined services and extravagant accommodations. Expect incomparable luxury and grace in every moment with us as we redefine your shopping experience.

## Privileges at LANDMARK

	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Earn points for fabulous rewards redemption	✓	✓	✓	✓	✓	✓
Exclusive event invitations	✓	✓	✓	✓	✓	✓
Enjoy exclusive birthday reward in birthday month*	-	✓	✓	✓	✓	✓
Enjoy complimentary valet parking service	-	HK\$200 x 1/month	HK\$200 x 2/month	HK\$200 x 3/month	3 hours/day or HK\$200 x 4/month	3 hours/day or HK\$200 x 5/month
Access to exclusive member salon	-	-	-	Thrice per day**	✓	✓
Access to salon VIP room	-	-	-	-	✓	✓ (VIP room***)
Access to salon private VIP dining room****	-	-	-	-	Once per year	Twice per year
Complimentary salon private dining room experience	-	-	-	-	-	✓
Priority booking at designated restaurants, including Michelin-starred restaurants	-	-	-	✓	✓	✓
Complimentary delivery service	-	-	Upon spending HK\$ 10,000	Upon spending HK\$ 5,000	No prerequisite	No prerequisite
Personalised concierge	-	-	-	-	✓	✓

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\*The birthday reward is subjected to change from time to time.

\*\* Each member can bring two complimentary guests, or redeem additional guest pass at 5,000 points

\*\*\*Reservation will be required in advance

\*\*\*\* F&B will not be included

<b>Privileges at The Landmark Mandarin Oriental</b>	<b>Crystal</b>	<b>Opal</b>	<b>Pearl</b>	<b>Emerald</b>	<b>Sapphire</b>	<b>Sapphire Plus</b>
<b>Greeting by Senior Management on arrival</b>	✓	✓	✓	✓	✓	✓
<b>VIP welcome amenities</b>	✓	✓	✓	✓	✓	✓
<b>VIP in-room check-in</b>	✓	✓	✓	✓	✓	✓
<b>Complimentary early check-in or late check-out*</b>	✓	✓	✓	✓	✓	✓
<b>15% off at Amber, SOMM, MO Bar, PDT, and In-room dining</b>	✓	✓	✓	✓	✓	✓
<b>25% off on treatments at The Oriental Spa (except BGA)</b>	✓	✓	✓	✓	✓	✓
<b>One room category upgrade on arrival (within the same room type)*</b>	-	-	-	✓	✓	✓
<b>Daily Breakfast for Two</b>	-	-	-	-	✓	✓
<b>Hotel credit per stay**</b>	-	-	-	-	HK\$800	HK\$800

\*Subject to availability

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\*\*Hotel credits are applicable to Amber, SOMM, MO Bar, PDT, In-room dining and Spa treatments; and not applicable to The Oriental Spa's BGA and Spa retail

All the above benefits cannot be used in conjunction with any other promotional/seasonal offers. All the above benefits only apply to the registered guests of the room during the hotel stay.

Blackout dates applied to dining and spa discounts.

To enjoy exclusive hotel privileges at The Landmark Mandarin Oriental, please view the [“How-to-Book Guide”](#)

Privileges at Mandarin Oriental	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Complimentary early check-in or late check-out*	✓	✓	✓	✓	✓	✓
Greeting by Senior Management on arrival	✓	✓	✓	✓	✓	✓
VIP welcome amenities	✓	✓	✓	✓	✓	✓
VIP in-room check-in	✓	✓	✓	✓	✓	✓
One Room Upgrade on Arrival (Room to Room, Suite to Suite)	-	-	-	✓	✓	✓
Save 25% when dining at Mandarin Grill + Bar, Café Causette, Clipper Lounge, and In-Room Dining (food only)**	✓	✓	✓	✓	✓	✓
Daily Breakfast for Two at Café Causette	-	-	-	-	✓	✓

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<b>Save 20% on treatments at The Mandarin Spa</b>	✓	✓	✓	✓	✓	✓
<b>Hotel credit per stay***</b>	-	-	-	-	HK\$800	HK\$800

\* Early check-in at 12:00pm or late check-out till 2:00pm, Subject to availability.

\*\* The 25% off at Café Causette is applicable for takeaway items. The 25% off at Mandarin Grill + Bar, Clipper Lounge and In-room Dining is NOT applicable for takeaway or delivery.

\*\*\*Hotel credit is applicable at Mandarin Grill + Bar, Café Causette, Clipper Lounge, In-Room Dining and on Spa treatments (not applicable on retail products).

The privileges is only applicable to registered room guests.

All the above benefits cannot be used in conjunction with any other promotional/seasonal offers.

Blackout dates apply on the dining and spa discount.

To enjoy exclusive hotel privileges at Mandarin Oriental, please view the [“How-to-Book Guide”](#)