雋環 BESPOKE

BESPOKE membership grants access to unparalleled, personalised privileges. As more points are accumulated, gain access to higher tiered rewards including refined services and extravagant accommodations. Expect incomparable luxury and grace in every moment with us as we redefine your shopping experience.

| Crystal | Opal | Pearl | Emerald | Sapphire | Sapphire Plus |
|---------|--------|---------------------------------------|---|---|---|
| | | | | | |
| ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| - | 1 hour | 2 hour | 3 hour | 4 hour | 4 hour |
| | / day | / day | / day | / day | / day |
| - | - | ✓ | ✓ | ✓ | ✓ |
| - | - | ✓ | ✓ | ✓ | ✓ |
| | - - | • • • • • • • • • • • • • • • • • • • | \(\sqrt{ \sq}} \sqrt{ \qq \sqrt{ \qq}} \sqrt{ \sqrt{ \sqrt{ \sqrt{ \sqrt{ \sqrt{ \sqrt{ \sqc}} \sqrt{ \sqrt{ \sqrt{ \sqrt{ \sqrt{ \sqrt{ \sqrt{ \sqrt{ \sq | Image: Control of the contro | Image: Control of the contro |

| Privileges at | | | | | | |
|----------------------------|----------|------|-------|---------|----------|---------------|
| Mandarin Oriental | Crystal | Opal | Pearl | Emerald | Sapphire | Sapphire Plus |
| Wangfujing | | | | | | |
| Greeting by Senior | √ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Management on arrival | | | | | | |
| VIP welcome amenities | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| VIP in-room check-in | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Complimentary early | - | - | ✓ | ✓ | ✓ | ~ |
| check-in or late check-out | | | | | | |

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| Complimentary pressing or | | | | | | |
|-------------------------------------|---|----------|---|----------|----------|----------|
| laundry or dry clean services | - | - | ✓ | ✓ | ✓ | ✓ |
| for 3 pieces per stay | | | | | | |
| Upgrade to next category | | | | √ | | |
| Upon arrival | - | - | - | • | • | <u> </u> |
| 20% Off at Café Zi, Mandarin | | | | | | |
| Grill + Bar, MO Bar, The Library | - | ✓ | ✓ | ✓ | ✓ | ✓ |
| and In-room dining | | | | | | |
| 20% Off on treatments at The Spa | - | ~ | ✓ | √ | ~ | ~ |
| F&B or Spa credit per stay | - | - | - | RMB 500 | RMB 800 | RMB 800 |

- Privileges are applicable for BESPOKE members only and BESPOKE e-Profile Card are required.
- $\bullet \ {\sf Advanced booking \ required}, \ {\sf subject \ to \ availability}.$
- Privileges are based on BAR rate and normal selling price and are not valid in conjunction with any other hotel promotion, package or discount offers.
- Privileges are not applicable for group booking or event.
- Hotel F&B credit doesn't include afternoon tea and SPA credit not applicable to retail spending.
- Black-out dates apply.
- Complimentary early check-in and late check-out will be subject to availability.
- Complimentary upgrade upon arrival is based on Room to Room, Suite to Suite, excluding Mandarin Room, subject to availability.
- All the above benefits only apply to the registered guests of the room during the hotel stay.

To enjoy exclusive hotel privileges at Mandarin Oriental Wangfujing, Beijing, please view the "How-to-Book Guide"