

# One Central Macau BESPOKE Labour Day Promotion 2022

"One Central Macau Labour Day Promotion – Special Bonus Rewards "

## Terms and Conditions

1. From 29<sup>th</sup> April to 8<sup>th</sup> May, 2022 inclusive ("the promotion period"), customers can register BESPOKE points with single receipt from any One Central Macau retailer with every purchase receipt of a minimum spending MOP 20,000 or more("eligible spending"), paid either electronically (credit card or online payment) or in cash ("valid purchases"), within 7 days of issue during the promotion period, and exchange these for BESPOKE BONUS reward points on top of the basic pay with points\*. During the promotion period, points may be exchanged for Labour Day Promotion 2022 ^ a maximum of **ONE time only redemption with a single receipt for each reward category including MOP 20,000, MOP 30,000, MOP 60,000, MOP 100,000 and MOP 500,000; unlimited time of redemption for MOP1,000,000**, at the reward table below. Different membership tiers will have different Bespoke dollar conversion ratio.

Reward Points <i>*By Single receipt*</i>	Special Bonus Point	Bonus Point Quota per Member	Minimum BESPOKE Points Earned	Minimum BESPOKE dollars (pay with points) by tier in MOP					
				<i>(Basic Points + Special Bonus Points) x Tier Conversion Ratio</i>					
				Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
<b>20,000</b>	<b>60,000</b>	<b>1</b>	80,000	600	800	880	1,000	1,200	1,400
<b>30,000</b>	<b>65,000</b>	<b>1</b>	95,000		950	1,045	1,188	1,425	1,663
<b>60,000</b>	<b>135,000</b>	<b>1</b>	195,000		1,950	2,145	2,438	2,925	3,413
<b>100,000</b>	<b>250,000</b>	<b>1</b>	350,000		3,500	3,850	4,375	5,250	6,125
<b>500,000</b>	<b>700,000</b>	<b>1</b>	1,200,000				15,000	18,000	21,000
<b>1,000,000</b>	<b>1,666,000</b>	<b>Unlimited</b>	2,666,000					39,990	46,655

<b>Membership Tier</b>	<b>Accumulated Annual Spending (MOP/HKD/RMB)</b>	<b>BESPOKE Point Conversion Ratio for Pay with Points at One Central</b>
Sapphire Plus	By Invitation Only	1.75%
Sapphire	\$1,000,000 or above	1.5%
Emerald	\$500,000 or above	1.25%
Pearl	\$200,000 or above	1.1%
Opal	\$30,000 or above	1%
Crystal	Sign up through Mini-programme	0.75%

\* BESPOKE Special Reward Points

- (1) Valid One Central Macau purchase receipts can be exchanged at a rate of MOP 1 = 1 Reward Point
- (2) Reward points for each transaction are awarded in integers, with eligible spending less than MOP 1 shall be disregarded.
- (3) Starting with the first receipt within 7 days of issue, register your receipts (only applicable during the promotion period) to earn special bonus points for Labour Day Promotion

^Pay with Points

- (4) BESPOKE dollars can be used with minimum purchase of MOP 10 and are valid until 31 December 2022.
- (5) BESPOKE dollars can be used at One Central Macau and Landmark Hong Kong (With different conversion ratios apply).

**Scenario 1:**

During the promotion period, if customer is new BESPOKE member and has 4 valid single receipts including:

For receipt A with spending MOP3,000,000, meaning that customer will become Sapphire member (with point conversion ratio at 1.5%) and the receipt will be directed to the 1,000,000 bonus reward points tier, customer can receive special bonus points of 1,666,000 and enjoy a total of 4,666,000 BESPOKE points worth MOP 69,990 BESPOKE dollars (with point conversion ratio at 1.5%).

Since the customer is Sapphire member, for receipt B with spending MOP1,200,000, it will be directed to the 1,000,000 bonus reward points tier, customer can receive another special bonus points of 1,666,000 and enjoy a total of 2,866,000 BESPOKE points worth MOP42,990 BESPOKE dollars (with point conversion ratio at 1.5%).

Since the customer is Sapphire member, for receipt C with spending MOP88,000, it will be directed to the 60,000 bonus reward points tier, customer can enjoy 135,000 special bonus points and earn a total of 223,000 BESPOKE points worth MOP3,345 BESPOKE dollars (with point conversion ratio at 1.5%).

For receipt D with spending MOP90,000, it will be directed to the 30,000 bonus reward points tier (but NOT directed to 60,000 tier as the quota had already been redeemed for receipt C), customer can enjoy 65,000 special bonus points and earn a total of 155,000 BESPOKE points worth MOP 2,325 BESPOKE dollars (with point conversion ratio at 1.5%).

**Scenario 2:**

During the promotion period, if the new customer has 1 valid single receipt of MOP 89,574.30 and become Opal member (with point conversion ratio at 1%)

For receipt of MOP 89,574.30, it will be directed to 60,000 bonus reward points, customer can receive 135,000 special bonus points and earn a total of 224,574 BESPOKE points worth MOP 2,246 (with point conversion ratio at 1%).

**Scenario 3:**

During the promotion period, if customer is new member and has 5 valid single receipts:

For receipt A with spending MOP 4,500,000, meaning that the customer will become Sapphire member (with point conversion ratio at 1.5%), the receipt will be directed to 1,000,000 bonus reward points tier, customer can receive special bonus points of 2,666,000 and earn a total of 7,166,000 BESPOKE points worth MOP 107,490 BESPOKE dollars (with point conversion ratio at 1.5%).

For receipt B with spending MOP 820,000, it will be directed to 500,000 bonus reward points tier, customer can receive 700,000 special bonus points and earn a total of 1,520,000 BESPOKE points worth MOP 22,800 BESPOKE dollars (with point conversion ratio at 1.5%).

For receipt C with spending MOP 750,000, it will be directed to 100,000 bonus reward points tier (but NOT directed to 500,000 tier as the quota had already been redeemed for receipt B), customer can receive 250,000 special bonus points and earn a total of 1,000,000 BESPOKE points worth MOP 15,000 BESPOKE dollars (with point conversion ratio at 1.5%).

For receipt D with spending MPO 150,000, it will be directed to 60,000 bonus reward points tier (but NOT directed to 100,000 tier as the quota had already been redeemed for receipt C), customer can receive 135,000 special bonus points and earn a total of 285,000 BESPOKE points worth MOP 4,275 BESPOKE dollars (with point conversion ratio at 1.5%).

For receipt E with spending MPO 50,000, it will be directed to 30,000 bonus reward points tier, customer can receive 65,000 special bonus points and earn a total of 115,000 BESPOKE points worth MOP 1,725 BESPOKE dollars (with point conversion ratio at 1.5%).

- (6) The combination of denominations of all BESPOKE bonus points with specific spending tiers has been pre-set and cannot be changed.
- (7) The earned BESPOKE points can only be used at "participating retailers#" in the BESPOKE campaign and will be issued through the BESPOKE campaign.
- (8) The BONUS points must be redeemed during the promotion period and cannot be used in conjunction with gift vouchers from other programmes.
- (9) The BESPOKE points will be valid till 31 December 2022.
- (10) The BONUS points are first-come-first-served basis, subject to availability while stocks last.

#BESPOKE Campaign:

Please refer to the terms and conditions of the BESPOKE programme for details.

- 2. Participating bonus points recipients must register as members of the BESPOKE programme and provide their names, a valid mobile telephone number, email address, postal address and other necessary information for registration and verification, and bind with the official One Central Macau WeChat account and its mini-programme (for communication of various privileges or promotions). The name printed on the relevant receipts must be the same as the name of the eligible BESPOKE programme customer ("eligible customer") registered or to be registered.
- 3. To receive the bonus points of Labour Day Promotion, eligible members must present original and eligible machine-printed receipts issued during the promotion period in person to the BESPOKE Salon , located at Floor 2, One Central Macau or customer can do self-upload through the membership mini-programme for BESPOKE Salon team's approval in order to earn the valid bonus points.

BESPOKE Salon and Redemption Counter are open from 10:30am-11:00pm (Sunday to Thursday) and 10:30am-midnight (Friday, Saturday and public holidays). The purchase receipts will be stamped after registration, and stamped receipts cannot be re-used for registration and redemption. The following receipts are NOT accepted: Reprinted or photocopied or duplicated receipts, standalone electronic payment receipts, hand-written receipts, or deposit receipts, damaged receipts; receipts for the purchase of any gift vouchers, coupons, merchant vouchers or credit notes or deposit notes or payments on accounts or any equivalent notes of pre-payment, stored-value cards or any value added to the stored-value cards; receipts processed as internet purchases, mail/ fax/ phone orders, charity donations; receipts issued in respect of a transaction that has

subsequently been refunded or withdrawn or cancelled or falsified or unauthorized or fraud or abuse or unsettled or forged or fraudulent transactions; receipts for charity donations, bank services; receipts showing only a payment of deposit or partial payment.

4. Valid bonus reward points earned for purchase receipts issued during the promotion period but only registered outside of the promotion period cannot be used as part of this promotional campaign. For example, if the purchase date is 5 May 2022, but the reward points are registered on 10 May 2022, they cannot be redeemed for bonus reward points as part of this promotion. Furthermore, valid bonus reward points for purchase receipts that are issued outside of the promotion period but are registered during the promotion period cannot be used as part of this promotional campaign. For example, if the purchase date is 27 April 2022, but the bonus reward points are registered on 30 April 2022, they cannot be redeemed for bonus reward points as part of this promotion.
5. Rewards may not be exchanged for cash, credit, or other products or services.
6. Eligible customers cannot receive replacements, substitutions or refunds following reward redemption.
7. One Central Macau reserves the right to photograph, scan or photocopy customer's machine printed receipts for internal reference.
8. All eligible customers must redeem rewards in person. Rewards cannot be redeemed by salespeople or other representatives on behalf of eligible customers.
9. All eligible customers must provide their names, mobile phone numbers and email addresses at the time of redemption for verification purposes and to receive notifications of rewards.
10. One Central Macau shall not be liable for any loss, damage, claim or expense whatsoever caused by the customer or any person for any reason or

circumstance arising from the redemption or use of any reward.

11. One Central Macau has absolute discretion in all matters and disputes. In the event of any dispute, the decision of One Central Macau shall be final and conclusive.

12. Personal Data Protection:

For the purposes of this programme, One Central Macau is required to collect the personal data of eligible One Central Macau BESPOKE members, such as name, mobile phone number, and email address. Customers' contact details (including postal address, email address, and mobile phone number) will be used to receive communications from One Central Macau regarding the programme (including current and future programme periods, membership levels and benefit qualifications, notices regarding level upgrades, rewards and redemption notifications (including points redemptions, remaining points and expiration dates), electronic vouchers and their redemption, confirmation of updates to relevant personal data, and information related to the programme). Failure to provide personal information upon request will prevent One Central Macau from processing or accepting such registrations. Failure to provide or update all necessary personal information may lead to One Central Macau being unable to offer this programme and related benefits to eligible One Central Macau BESPOKE members.

One Central Macau may disclose information collected to such persons as may be required according to the laws of Macau.

In the future, if eligible One Central Macau BESPOKE members wish to update or alter their personal information, or if eligible One Central Macau BESPOKE members do not wish to receive marketing materials from One Central Macau, please send all requests to the Marketing Department of One Central Macau through any of the following channels:

Email: [bespoke@onecentral.com.mo](mailto:bespoke@onecentral.com.mo)

Phone: +853 2875 7661

Postal address: One Central Macau BESPOKE Salon (Unit 210, Floor 2, One Central Macau)

13. In case of discrepancies between the Chinese and English versions, the English version shall prevail.

# BESPOKE points earned can only be used at "participating retailers#" in the BESPOKE campaign including:

<b>Participating outlets at One Central Macau</b>		
- Aeronautica Militare	- Giuseppe Zanotti	- Oasis by H&B
- AJIAJ I Peak Hour	- Glasstique	- Salvatore Ferragamo
- Bally	- Jimmy Choo	- Sandro
- Berluti	- KENZO	- Sergio Rossi
- Bottega Veneta	- Loewe	- SHIATZY CHEN
- Boucheron	- Loro Piana	- Starbucks
- Brunello Cucinelli	- Liquid Gold	- TOM FORD
- Burberry	- Luck Hock Watch	- TORY BURCH
- BVLGARI	- Maje	- UM Junior
- Cartier	- Max Mara	- UM Undergarment
- Dolce & Gabbana	- Moschino	- Under Armour
- Edo Japanese Restaurant	- Neil Barrett	- VALENTINO
- Emporio Armani	- RIMOWA	- WF fashion
- Ermenegildo Zegna	- Rainbow	
- FENDI	- Off-White	

<b>Participating outlets at Mandarin Oriental Macau</b>		
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- Lobby Lounge	- Vida Rica Bar	- Mandarin Cake Shop
- Vida Rica Restaurant	- The Spa	- Hotel Stay