

# 雋環 BESPOKE

As a BESPOKE member, you will have access to unparalleled, personalised privileges. Accumulating more points will grant you access to higher tiers of rewards, including exceptional services and accommodation. Anticipate incomparable luxury as we redefine your shopping experience.

## Privileges at LANDMARK

	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Earn points for fabulous rewards redemption	✓	✓	✓	✓	✓	✓
Exclusive event invitations	✓	✓	✓	✓	✓	✓
Enjoy exclusive birthday reward in birthday month*	-	✓	✓	✓	✓	✓
Enjoy complimentary valet parking service	-	HK\$200 x 1/month	HK\$200 x 2/month	HK\$200 x 3/month	3 hours/day or HK\$200 x 4/month	3 hours/day or HK\$200 x 5/month
Access to exclusive member salon	-	-	-	Thrice per day**	✓	✓
Access to salon VIP room	-	-	-	-	✓	✓ (VVIP room***)
Access to salon private VIP dining room****	-	-	-	-	Once per year	Twice per year
Complimentary salon private dining room experience	-	-	-	-	-	✓
Priority booking at designated restaurants, including Michelin-starred restaurants	-	-	-	✓	✓	✓
Complimentary delivery service	-	-	Upon spending HK\$ 10,000	Upon spending HK\$ 5,000	No prerequisite	No prerequisite
Personalised concierge	-	-	-	-	✓	✓

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\* The birthday reward is subjected to change from time to time.

\*\* Each member can bring two complimentary guests (with a maximum of 3 people per salon access), or redeem an additional guest pass at 5,000 points

\*\*\* Reservation will be required in advance

\*\*\*\* F&B will not be included

### **The Landmark Mandarin Oriental**

Indulgence has just become more rewarding for BESPOKE members at The Landmark Mandarin Oriental. From 1st January until 31st December 2022, our esteemed BESPOKE members can earn BESPOKE Reward Points\* for every dollar spent on dining (excluding Sushi Shikon and Kappo Rin) and spa treatments (excluding Bastien Gonzalez Treatment).

Members can use their BESPOKE Reward Points and redeem a fabulous range of luxurious hotel experiences.

Book your trip at The Landmark Mandarin Oriental now to experience modern luxury, or use your BESPOKE Reward Points to redeem all kinds of exclusive hotel privileges.

\*Terms & Conditions apply.

From 1st January until 31st December 2022, BESPOKE members can register BESPOKE Reward Points and use LANDMARK gift certificates for:

- Dining-in at Amber, SOMM and PDT (except Sushi Shikon and Kappo Rin)
- Dining-in and/or takeaway at MO Bar
- Purchase of mooncake at the Hotel
- Spa treatments and membership programme (excluding BGA Treatment)

\*Terms & Conditions apply.

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## Privileges for non-staying BESPOKE members at The Landmark Mandarin Oriental

Earn BESPOKE points for fabulous rewards redemption*	✓	✓	✓	✓	✓	✓
Save 15% on the 4-course and 6-course menu during lunch at Amber on weekdays**	✓	✓	✓	✓	✓	✓
Receive a complimentary group yoga/fitness class on the same day while booking any 60-minute or longer treatment at its original price at The Oriental Spa (except BGA)***	✓	✓	✓	✓	✓	✓

\* Earn and Burn Programme is not applicable for Sushi Shikon and Kappo Rin & Bastien Gonzalez Treatment at the Oriental Spa.

\*\* The 15% dining discount is applicable to lunch service at Amber during Mondays to Fridays, between 12-2pm, and is applicable to food only when ordering the 4-course or 6-course menu. The discount is only valid when dining in Amber main restaurant, Private Rooms are not included. Promotion valid until 30 December 2022.

\*\*\* The discount on spa treatments does not apply to Bastien Gonzalez treatments (BGA). Promotion valid until 31st December 2022.

All the above benefits cannot be used in conjunction with any other promotional/seasonal offers and are subject to availability. Non-staying privileges cannot be used in conjunction with staying privileges.

Restaurant offers are only applicable at one table on each occasion, each table is limited to a maximum of 5 guests (including the member) and is not applicable for takeaway,

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delivery, other coupons, discounts, and promotional menu/ offers, all beverages, wines, corkage fee, private or corporate functions and 10% service charge.

Restaurant reservation and cancellations must be made at least 1 day in advance and the BESPOKE member must specify the use of the offer at the time of making a reservation.

BESPOKE member must present member's identification upon arrival and must be dining with the party.

Blackout dates are applicable to dining discounts. Please check with hotel at the time of reservation.

In case of any dispute, the decision of The Landmark Mandarin Oriental, Hong Kong shall be final.

To enjoy exclusive hotel privileges at The Landmark Mandarin Oriental, please view the ["How-to-Book Guide"](#)

## **Mandarin Oriental, Hong Kong**

From 1st January until 31st December 2022, BESPOKE members can earn BESPOKE Reward Points\* for every dollar spent on accommodation, as well as dining, salon, barber, spa treatments and in The Mandarin Flower Shop at Mandarin Oriental, Hong Kong. Members can use their BESPOKE Reward Points and redeem a fabulous range of luxurious hotel experiences.

*\*Terms & Conditions apply.*

Between 1st January and 31st December, 2022, BESPOKE members can register BESPOKE Reward Points and use LANDMARK gift certificates for:

Hotel accommodations (direct bookings only; maximum length of stays for reward points is 7 days)

Dining at Man Wah, Mandarin Grill + Bar, The Krug Room, Café Causette, Clipper Lounge, The Chinnery, The Aubrey, Captain's Bar, In-room Dining

All treatments, products and other services at The Mandarin Spa, Salon and Barber (excluding membership programme)

Floral arrangements from The Mandarin Flower Shop

Simply make an advance reservation and reference 'BESPOKE'.

For rooms reservations, please e-mail [mohkg-reservations@mohg.com](mailto:mohkg-reservations@mohg.com) or call +852 2820 4202.

For restaurant reservations, please e-mail [mohkg-restaurants@mohg.com](mailto:mohkg-restaurants@mohg.com) or call +852 2825 4000.

For spa reservations, please email [mohkg-spa@mohg.com](mailto:mohkg-spa@mohg.com) or call +852 2825 4888.

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\*Terms & Conditions apply.

## Privileges for non-staying BESPOKE members at Mandarin Oriental, Hong Kong

	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Earn BESPOKE points for fabulous rewards redemption*	✓	✓	✓	✓	✓	✓
15% off at The Mandarin Salon and 10% off at The Mandarin Barber (Monday-Thursday & excludes Public Holidays)*** & ^	✓	✓	✓	✓	✓	✓
3-month membership at the Fitness Centre of The Mandarin Spa at HKD15,000 and enjoy the following privileges:						
<ul style="list-style-type: none"> <li>Full use of Spa changing facilities and Fitness Centre (excludes swimming pool)</li> <li>10% off a series of 10 personal training sessions</li> <li>15% off The Mandarin Spa treatments***</li> <li>10% off at The Mandarin Salon and Mandarin Barber</li> </ul>	✓	✓	✓	✓	✓	✓
10% off on food for dinner when dining-in and/or takeaway at Café Causette (Mon – Sun; applicable for 4-8 persons)** & ^	✓	✓	✓	✓	✓	✓
10% off on food for dinner when dining-in at Clipper Lounge (Mon - Sun; applicable for 4-8 persons)** & ^	✓	✓	✓	✓	✓	✓
10% off on food for dinner when dining-in at Man Wah and The Aubrey (Sun – Wed; applicable for 4-8 persons)** & ^	✓	✓	✓	✓	✓	✓

\* Earn and Burn Programme is not applicable for The Mandarin Cake Shop and The Mandarin Spa membership.

\*\* Each eligible BESPOKE member can only enjoy the restaurant offers at one table on each occasion and each table requires a minimum of 4 people and a maximum of 8 people (including the member). The 10% off on food for dinner at Café Causette is only available for dine-in or takeaway, not applicable for delivery. The 10% off on food for dinner at Clipper Lounge, Man Wah and The Aubrey is NOT applicable for takeaway or delivery.

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\*\*\* All Salon and Barber bookings are only available from Monday to Thursday, and excludes Public Holidays.

^ Promotion valid until 31st December 2022 only.

All the above benefits cannot be used in conjunction with Fans of MO Benefits, any other promotional/seasonal offers and are subject to availability. Non-staying privileges cannot be used in conjunction with staying privileges.

Restaurant reservations and cancellations must be made 2 days in advance and BESPOKE member must specify the use of the offer at the time of making a reservation. For hotel in-house guests, advanced restaurant reservations are required. BESPOKE member must present member's identification upon arrival and must be dining with the party.

Blackout dates are applicable on rooms, dining and spa discount. Please check with the hotel at the time of reservation.

In case of any dispute, the decision of the Mandarin Oriental, Hong Kong shall be final.

To enjoy exclusive hotel privileges at Mandarin Oriental, please view the "[How-to-Book Guide](#)"