## 雋環 BESPOKE

BESPOKE membership grants access to unparalleled, personalised privileges. As more points are accumulated, gain access to higher tiered rewards including refined services and extravagant accommodations. Expect incomparable luxury and grace in every moment with us as we redefine your shopping experience.

Privileges at						
ONE CENTRAL	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Macau						
Earn points for fabulous	✓	✓	✓	✓	✓	✓
rewards redemption						
Exclusive event invitations	✓	✓	✓	✓	✓	✓
Complimentary parking	1 hour	2 hour	3 hour	3 hour	4 hour	4 hour
service	/ day	/ day	/ day	/ day	/ day	/ day
Access to exclusive	-	<b>√</b> *	✓	<b>√</b>	✓	✓
member salon						

<sup>\*</sup>With MOP 50,000 same day spending

Privileges at						
Mandarin Oriental	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Macau						
Greeting by Senior	✓	✓	✓	✓	✓	✓
Management on arrival						
VIP welcome amenities	✓	✓	✓	✓	✓	✓
VIP in-room check-in	✓	✓	✓	✓	✓	✓
Complimentary early	<b>√</b>	✓	<b>√</b>	✓	✓	<b>√</b>
check-in or late check-out*						

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Special F&B and Spa offer	-	10% off	15% off	20% off	25% off	25% off
					✓	✓
Daily buffet breakfast		./	./	./	(or in-room	(or in-room
For two	-	·	•	v	champagne	champagne
					breakfast)	breakfast)
Upgrade to suite upon		_	_	_	✓	✓
reservation* (max 2 nights)	-	-	-	-	<u>,                                      </u>	<u>,                                      </u>
Upgrade to next category	-	-	✓	✓	-	-
Upon arrival						
Buy 1 get 1 free spa		_	_	_	✓	✓
treatment	<u>-</u>	-	-	_	•	<u> </u>
Complimentary afternoon		_	_	<u> </u>	_	_
tea in the Lobby Lounge	-	<u>-</u>	-	•	-	

<sup>\*</sup>Subject to availability

To enjoy exclusive hotel privileges at Mandarin Oriental, Macau, please view the "How-to-Book Guide"