

One Central Macau Chinese New Year Promotion 2023

Terms and Conditions

From 22 to 31 January 2023 inclusive ("the promotion period"),

Customers can register BESPOKE points with a single receipt from any One Central Macau retailer with every purchase receipt of a minimum spending MOP 30,000 or more ("eligible spending"), paid either electronically (credit card or online payment) or in cash ("valid purchases"), **within 7 days of issuance** during the promotion period, to receive **Chinese New Year ("CNY") BONUS REWARD points** on top of the basic pay with points* for a maximum of ONE time only redemption for each reward category including spending at MOP 30,000, MOP 50,000, MOP 100,000, MOP 500,000, MOP1,000,000 and MOP 2,000,000 respectively, as stated at the reward table (1) below. Different membership tiers will have different Bespoke dollar conversion ratios, as stated at the table (2) below.

- On the same day, customer who spends a total of MOP 30,000 or more from TWO different shops on the same day and registers the invoices on the **same day of issuance** to earn a special reward basing on the total spending amount of the two invoices that is matching the specific spending tier at MOP 30,000 or MOP 500,000 respectively. The special rewards will be given after the approval of the registered BESPOKE Points.

During the promotion period, customer can enjoy ONE time only redemption for both the Bonus Reward and Special Reward with each specific spending tier. All special rewards are subject to availability, while stocks last.

1. Reward Table

Spending Tier (MOP)	<u>Joyful Reward</u>		<u>Bonus Reward</u>	
	Bonus BESPOKE Reward Points with single invoice		Total spending from two shops on the same day	
	Bonus Points	Minimum Bespoke Dollars (MOP)	MOP 30,000 or more	MOP 500,000 or more
2,000,000	3,800,000	87,000		1. Emporio Armani Tote Bag (worth MOP 800)
1,000,000	1,500,000	37,500	1. Glasstique MOP 300 Shopping Voucher	2. Glasstique MOP 300 Shopping Voucher
500,000	784,000	16,050	2. Tory Burch MOP 300 Shopping Voucher (Every MOP 2,500 of min. spending)	3. Tory Burch MOP 300 Shopping Voucher (Every MOP 2,500 of min. spending)
100,000	160,000	2,600		
50,000	80,000	1,300		
30,000	50,000	800		

(2) BESPOKE Dollar Conversion Ratio by Membership Tier

Membership Tier	Accumulated Annual Spending (MOP/HKD/RMB)	BESPOKE Point Conversion Ratio for Pay with Points at One Central
Sapphire Plus	By Invitation Only	1.75%
Sapphire	\$1,000,000 or above	1.5%
Emerald	\$500,000 or above	1.25%
Pearl	\$200,000 or above	1.1%
Opal	\$30,000 or above	1%
Crystal	Sign up through Mini-programme	0.75%

*** Bonus Reward Points**

- (1) Valid One Central Macau purchase receipts can be exchanged at a rate of MOP 1 = 1 Reward Point
- (2) Reward points for each transaction are awarded in integers, with eligible spending less than MOP 1 shall be disregarded.
- (3) Starting with the first receipt within 7 days of issue, register your receipts (only applicable during the promotion period) to earn special bonus points for Chinese New Year Promotion

^Pay with Points

- (4) BESPOKE dollars can be used with minimum purchase of MOP 10 and are valid until 31 March 2023.
- (5) BESPOKE dollars can be used at One Central Macau and Landmark Hong Kong (With different conversion ratios apply).
- (6) The earned BESPOKE points can only be used at "participating retailers#" in the BESPOKE campaign and will be issued through the BESPOKE campaign.
- (7) The BONUS points must be redeemed during the promotion period and cannot be used in conjunction with gift vouchers from other programmes.
- (8) The BESPOKE points will be valid till 31 March 2023
- (9) The BONUS points are the first-come-first-served basis, subject to availability while stocks last.

#BESPOKE Campaign:

Please refer to the terms and conditions of the BESPOKE programme for details.

1. Participating Chinese New Year Promotion must register as members of the BESPOKE programme and provide their names, a valid mobile telephone number, email address, postal address and other necessary information for registration and verification and bind with the official One Central Macau WeChat account and its mini-programme (for communication of various privileges or promotions). The name printed on the relevant receipts must be the same as the name of the eligible BESPOKE programme customer ("eligible customer") registered or to be registered.
2. To receive the bonus points of Chinese New Year Promotion, eligible members must present original and eligible machine-printed receipts issued during the promotion period by self-upload through the membership mini-programme, retailer's Tenant APP or in person to the BESPOKE Salon, located at Floor 2, One Central Macau for registration for BESPOKE Salon team's approval in order to earn the valid bonus points.

3. BESPOKE Salon is open from 10:30am-11:00pm (Sunday to Thursday) and 10:30am-midnight (Friday, Saturday and public holidays). The purchase receipts will be stamped after registration, and stamped receipts cannot be re-used for registration and redemption. The following receipts are NOT accepted: Reprinted or photocopied or duplicated receipts, standalone electronic payment receipts, hand-written receipts, or deposit receipts, damaged receipts; receipts for the purchase of any gift vouchers, coupons, merchant vouchers or credit notes or deposit notes or payments on accounts or any equivalent notes of pre-payment, stored-value cards or any value added to the stored-value cards; receipts processed as internet purchases, mail/ fax/ phone orders, charity donations; receipts issued in respect of a transaction that has subsequently been refunded or withdrawn or cancelled or falsified or unauthorized or fraud or abuse or unsettled or forged or fraudulent transactions; receipts for charity donations, bank services; receipts showing only a payment of deposit or partial payment.
4. Valid bonus reward points earned for purchase receipts issued during the promotion period but only registered outside of the promotion period cannot be used as part of this promotional campaign. For example, if the purchase date is 29 January 2023, but the reward points are registered on 2 February 2023, they cannot be redeemed for bonus reward points as part of this promotion. Furthermore, valid bonus reward points for purchase receipts that are issued outside of the promotion period but are registered during the promotion period cannot be used as part of this promotional campaign. For example, if the purchase date is 20 January 2023, but the bonus reward points are registered on 23 January 2023, they cannot be redeemed for bonus reward points as part of this promotion.
5. Rewards may not be exchanged for cash, credit, or other products or services.
6. Eligible customers cannot receive replacements, substitutions or refunds following reward redemption.
7. One Central Macau reserves the right to photograph, scan or photocopy customer's machine printed receipts for internal reference.
8. All eligible customers must redeem rewards in person. Rewards cannot be redeemed by salespeople or other representatives on behalf of eligible customers.
9. All eligible customers must provide their names, mobile phone numbers and email addresses at the time of redemption for verification purposes and to receive notifications of rewards.
10. One Central Macau shall not be liable for any loss, damage, claim or expense whatsoever caused by the customer or any person for any reason or circumstance arising from the redemption or use of any reward.

11. One Central Macau has absolute discretion in all matters and disputes. In the event of any dispute, the decision of One Central Macau shall be final and conclusive.

12. Personal Data Protection:

For the purposes of this programme, One Central Macau is required to collect the personal data of eligible One Central Macau BESPOKE members, such as name, mobile phone number, and email address. Customers' contact details (including postal address, email address, and mobile phone number) will be used to receive communications from One Central Macau regarding the programme (including current and future programme periods, membership levels and benefit qualifications, notices regarding level upgrades, rewards and redemption notifications (including points redemptions, remaining points and expiration dates), electronic vouchers and their redemption, confirmation of updates to relevant personal data, and information related to the programme). Failure to provide personal information upon request will prevent One Central Macau from processing or accepting such registrations. Failure to provide or update all necessary personal information may lead to One Central Macau being unable to offer this programme and related benefits to eligible One Central Macau BESPOKE members.

One Central Macau may disclose information collected to such persons as may be required according to the laws of Macau.

In the future, if eligible One Central Macau BESPOKE members wish to update or alter their personal information, or if eligible One Central Macau BESPOKE members do not wish to receive marketing materials from One Central Macau, please send all requests to the Marketing Department of One Central Macau through any of the following channels:

Email: bespoke@onecentral.com.mo

Phone: +853 2875 7661

Postal address: One Central Macau BESPOKE Salon (Shop 210, Floor 2, One Central Macau)

13. In case of discrepancies between the Chinese and English versions, the English version shall prevail.

BESPOKE points earned can only be used at "participating retailers#" in the BESPOKE campaign including:

Participating outlets at One Central Macau		
- Aeronautica Militare	- Gucci^	- Rainbow
- Bally	- Hermes^	- Rolex – Europe Watch Company^
- Bottega Veneta	- Jimmy Choo	- Off-White
- Boucheron	- KENZO	- Oasis by H&B
- Brunello Cucinelli	- Loewe	- Salvatore Ferragamo
- Burberry	- Loro Piana	- Sandro
- BVLGARI	- Liquid Gold	- SHIATZY CHEN
- Cartier	- Louis Vuitton^	- Starbucks*
- Celine^	- Luck Hock Watch	- Tudor – Europe Watch Company^
- Dolce & Gabbana	- Maje	- TOM FORD
- Dior^	- Max Mara	- TORY BURCH
- Emporio Armani	- Neil Barrett	- UM Junior
- Europe Watch Company^	- New Horizon^	- WF fashion
- FENDI	- PEAK HOUR	- Valentino
- Giuseppe Zanotti	- PATEK PHILIPPE^	- Zegna
- Glasstique	- RIMOWA	

Participating outlets at Mandarin Oriental Macau		
- Lobby Lounge	- Vida Rica Bar	- Mandarin Cake Shop
- Vida Rica Restaurant	- The Spa	- Hotel Stay

^Retailers are not accepting BESPOKE dollars in 2023

* BESPOKE dollars can be used at Starbucks with minimum purchase of MOP 50