


Terms and Conditions

1. This promotion is only applicable between August 1 to December 31, 2023 (both dates inclusive) with Bank of China (Macau) Credit Cards that bear with card bin (First 6 digits: 622480, 622380, 470941 and 403181) and  BOC logo. Eligible cardholders who spend over MOP 10,000 or above within the single receipt from any One Central Macau retailer ("eligible spending"), within 7 days of receipt issue during the promotion period, could receive up to MOP 500 electronic cash coupon.

Spending (MOP)	Bonus E-Voucher (MOP)
10,000	250
20,000 or more	500

2. This privilege must be redeemed at BESPOKE Salon by customer who is required to register the receipt of the transaction from any retailer at One Central Macau, the credit card payment receipt on top of matching the registered BESPOKE member's name on BESPOKE membership.

3. Each customer can only redeem 2 times of e-coupon redemption on the same day with two respective retailers' eligible spending invoices /receipts and credit card payment receipts. Otherwise, each customer can redeem ONE time only for the e-coupon redemption on the same day with one

retailer's eligible spending invoice / receipt and credit card payment receipt.

4. For redeeming this privilege, the customer must need to become new BESPOKE member or current BESPOKE member.

5. Each customer can only redeem a maximum of 2-time redemption with max. amount of MOP 1,000 e-voucher in a month.

6. The redeemed e-vouchers are only applicable to the first two approved eligible spending from the customer for each month. No cancellation of the redeemed vouchers is allowed and accepted after redemption.

7. The electronic cash coupon will be expired in the next month subject to the month of redemption and cannot be used in conjunction with gift coupons from other programs. For instance,

- if the electronic cash voucher is redeemed on 18 August 2023, the expiry date of the voucher will be on 30 September 2023.

- if it is redeemed on 20 September 2023, the expiry date of the voucher will be on 30 October 2022.

- if it is redeemed on 5 December 2023, the expiry date of the voucher will be on 31 January 2024.

8. The electronic cash coupon cannot be used in conjunction with gift coupons from other programs.

9. Electronic cash coupons are available on a first-come-first-served basis, subject to availability while stocks last.

10. Starting with the first receipt within 7 days of issue, register transaction receipts (only applicable during the promotion period) to redeem points for Electronic Gift coupons.

11. The combination of denominations of all electronic coupons has been pre-set and cannot be changed.

12. Only electronic coupon format will be available for this campaign.

13. E-coupons can only be used at "participating retailers#" in the BESPOKE campaign and will be issued through the One Central BESPOKE wechat mini program.

14. Gift Coupons must be redeemed during the promotion period.

15. Participating gift coupon recipients must register as members of the BESPOKE programme and provide their names, a valid mobile telephone number, email address, postal address and other necessary information for registration and verification, and bind with the official One Central Macau WeChat account (for communication of various privileges or promotions). The name printed on the relevant receipts for the gift redemption must be the same as the name of the eligible BESPOKE programme customer ("eligible customer") registered or to be registered.

16. Rewards may not be exchanged for cash, credit, or other

products or services.

17. Eligible customers cannot receive replacements, substitutions or refunds following reward redemption.

18. One Central Macau reserves the right to photograph, scan or photocopy customer's machine printed receipts for internal reference.

19. All eligible customers must redeem rewards in person. Rewards cannot be redeemed by salespeople or other representatives on behalf of eligible customers.

20. All eligible customers must provide their names, mobile phone numbers and email addresses at the time of redemption for verification purposes and to receive notifications of rewards.

21. One Central Macau shall not be liable for any loss, damage, claim or expense whatsoever caused by the customer or any person for any reason or circumstance arising from the redemption or use of any reward.

22. One Central Macau has absolute discretion in all matters and disputes. In the event of any dispute, the decision of One Central Macau shall be final and conclusive.

1. Personal Data Protection:

For the purposes of this programme, One Central Macau is required to collect the personal data of eligible One Central Macau BESPOKE members, such as name, mobile phone number, and email address. Customers' contact details (including postal address, email address, and

mobile phone number) will be used to receive communications from One Central Macau regarding the programme (including current and future programme periods, membership levels and benefit qualifications, notices regarding level upgrades, rewards and redemption notifications (including points redemptions, remaining points and expiration dates), electronic coupons and their redemption, confirmation of updates to relevant personal data, and information related to the programme). Failure to provide personal information upon request will prevent One Central Macau from processing or accepting such registrations. Failure to provide or update all necessary personal information may lead to One Central Macau being unable to offer this programme and related benefits to eligible One Central Macau BESPOKE members.

One Central Macau may disclose information collected to such persons as may be required according to the laws of Macau.

In the future, if eligible One Central Macau BESPOKE members wish to update or alter their personal information, or if eligible One Central Macau BESPOKE members do not wish to receive marketing materials from One Central Macau, please send all requests to the Marketing Department of One Central Macau through any of the following channels:

Email: bespoke@onecentral.com.mo

Phone: +853 2875 7661

Postal address: One Central Macau BESPOKE Salon (Unit 210, Floor 2, One Central Macau)

Electronic Coupons can only be used at "participating retailers#" in the BESPOKE campaign including:

Participating outlets at One Central Macau

1	Aeronautica Militare	17	Maje	33	UM Junior
2	Bottega Veneta	18	Liquid Gold	34	VALENTINO
3	Boucheron	19	Luch Hock Watch	35	WF Fashion (Shop 111)
4	Brunello Cucinelli	20	Max Mara	36	WF Fashion (Shop 130)
5	Burberry	21	Neil Barrett	37	Tudor – Europe Watch Company
6	BVLGARI	22	New Horizon	38	Rolex – Europe Watch Company
7	Cartier	23	RIMOWA	39	Europe Watch Company
8	Dolce & Gabbana	24	Rainbow	40	PEAK HOUR
9	Emporio Armani	25	Off-White		
10	Zegna	26	Oasis by H&B		
11	FENDI	27	Ferragamo		
12	Glasstique	28	Sandro		
13	Jimmy Choo	29	SHIATZY CHEN		
14	KENZO	30	Starbucks		
15	LOEWE	31	TOM FORD		
16	Loro Piana	32	TORY BURCH		

Participating outlets at Mandarin Oriental Macau

- Lobby Lounge	- Vida Rica Bar	- Mandarin Cake Shop
- Vida Rica Restaurant	- The Spa	- Hotel Stay

In case of discrepancies between the Chinese and English versions, the Chinese version shall prevail.