


## **Terms and Conditions**

1. This promotion is only applicable between September 1 to November 30, 2024 (both dates inclusive) with Bank of China (Macau) UnionPay Wealth or Prestigious Credit Cards that bear with  BOC logo start with card bin (First 6 digits: 622480 and 622380). Eligible cardholder who spend over MOP 20,000 or above within the single receipt from any One Central Macau retailer ("eligible spending"), within 7 days of receipt issue during the promotion period, could receive up to MOP400 electronic cash voucher. After verification, the voucher will issue through the One Central BESPOKE wechat mini program;
2. *Each customer can only redeem 1 (one) e-shopping voucher in a month;*
3. *The e-shopping voucher will expire by the end of next month subject to the month of redemption;*
4. *The e-shopping voucher cannot be used in conjunction with gift vouchers from other programs;*
5. *E-shopping vouchers are limited in quantity, available on a first-come-first-served basis, subject to availability while stocks last;*
6. *The combination of denominations of all e-shopping vouchers has been pre-set and cannot be changed;*
7. *Only e-shopping vouchers format will be available for this campaign;*
8. *E-shopping vouchers is only applicable to be used at "participating retailers#" in the BESPOKE campaign;*

9. *E-shopping vouchers* must be redeemed within the validate period;

10. Participating *e-shopping vouchers* recipients must register as members of the BESPOKE programme and provide their names, a valid mobile telephone number, email address, postal address and other necessary information for registration and verification, and bind with the official One Central Macau WeChat account (for communication of various privileges or promotions). The name printed on the relevant receipts for the gift redemption must be the same as the name of the eligible BESPOKE programme customer ("eligible customer") registered or to be registered;

11. *E-shopping vouchers* cannot exchange for cash, credit, or other products or services;

12. Eligible customers cannot receive replacements, substitutions or refunds following reward redemption;

13. One Central Macau reserves the right to photograph, scan or photocopy customer's machine printed receipts for internal reference;

14. All eligible customers must redeem *e-shopping vouchers* in person. *E-shopping vouchers* cannot be redeemed by salespeople or other representatives on behalf of eligible customers;

15. All eligible customers must provide their names, mobile phone numbers and email addresses at the time of redemption for verification purposes and to receive

notifications of rewards;

16. One Central Macau shall not be liable for any loss, damage, claim or expense whatsoever caused by the customer or any person for any reason or circumstance arising from the redemption or use of any reward;

17. One Central Macau has absolute discretion in all matters and disputes. In the event of any dispute, the decision of One Central Macau shall be final and conclusive;

#### 1. Personal Data Protection:

For the purposes of this programme, One Central Macau is required to collect the personal data of eligible One Central Macau BESPOKE members, such as name, mobile phone number, and email address. Customers' contact details (including postal address, email address, and mobile phone number) will be used to receive communications from One Central Macau regarding the programme (including current and future programme periods, membership levels and benefit qualifications, notices regarding level upgrades, rewards and redemption notifications (including points redemptions, remaining points and expiration dates), electronic vouchers and their redemption, confirmation of updates to relevant personal data, and information related to the programme). Failure to provide personal information upon request will prevent One Central Macau from processing or accepting such registrations. Failure to provide or update all necessary personal information may

lead to One Central Macau being unable to offer this programme and related benefits to eligible One Central Macau BESPOKE members.

One Central Macau may disclose information collected to such persons as may be required according to the laws of Macau.

In the future, if eligible One Central Macau BESPOKE members wish to update or alter their personal information, or if eligible One Central Macau BESPOKE members do not wish to receive marketing materials from One Central Macau, please send all requests to the Marketing Department of One Central Macau through any of the following channels:

Email: [bespoke@onecentral.com.mo](mailto:bespoke@onecentral.com.mo)

Phone: +853 6661 5826

Postal address: One Central Macau BESPOKE Salon Counter (1<sup>st</sup> Floor, One Central Macau)

# *E-shopping vouchers* can only be used at "participating retailers#" in the BESPOKE campaign including:

<b>Participating outlets at One Central Macau</b>					
1	Bottega Veneta	17	Luck Hock Watch		
2	Boucheron	18	Neil Barrett		

3	Brunello Cuccinelli	19	RIMOWA		
4	Burberry	20	Rainbow		
5	BVLGARI	21	Off-White		
6	Cartier	22	Ferragamo		
7	Celine	23	SHIATZY CHEN		
8	Dolce & Gabbana	24	TORY BURCH		
9	Emporio Armani	25	The Mineral Boutique		
10	FENDI	26	UM Junior		
11	Glasstique	27	WF fashion		
12	Gucci	28	Valentino		
13	Jimmy Choo	29	Zegna		
14	KENZO				
15	LOEWE				
16	Loro Piana				

<b>Participating outlets at Mandarin Oriental Macau</b>		
- Lobby Lounge	- Vida Rica Bar	- Mandarin Cake Shop
- Vida Rica Restaurant	- The Spa	- Hotel Stay

In case of discrepancies between the Chinese and English

versions, the Chinese version shall prevail.