

**One Central Macau BESPOKE
National Day Shopping Rewards**

"7th Macau Lantern Festival - Fly Me to the Moon-National Day Shopping Rewards"

Terms and Conditions

National Day Shopping Rewards

From **27th September to 13th October 2024** inclusive ("the promotion period"), customers who make purchase with a single receipt from any One Central Macau retail outlets with every purchase receipt of a minimum spending **MOP 20,000** or more ("eligible spending"), paid either electronically (credit card or online payment) or in cash ("valid purchases"), within the date of issue during the promotion period, are entitled to redeem the below shopping vouchers.

During the promotion period, shopping vouchers **MUST BE REDEEMED a maximum of TWICE redemption with a single receipt for each reward category tier including spending at MOP 20,000 , MOP 30,000, MOP 50,000, MOP 100,000, MOP 200,000, MOP 500,000 and MOP1,000,000 respectively**, at the reward table below.

Spending Per Transaction (MOP)	National Day Sensory Shopping Voucher (MOP)	BESPOKE Point Reward (MOP)	Bank of China Privilege Shopping Rewards (MOP)	Alipay Instant Rebate (RMB)	F&B Voucher	MOMAC Either Spa OR Hotel Stay
\$1,000,000 or above	\$30,000	\$10,000	\$400	Instant Rebate ¥ 200 + 2x BESPOKE Point	MGM Macau \$1,000	90 mins Spa OR 1-night Deluxe Suite
\$500,000-\$999,999	\$15,000	\$5,000			MGM Macau \$1,000	90 mins Spa OR 1-night Deluxe Room
\$200,000-\$499,999	\$3,500	\$1,000			MGM Macau \$1,000	90 mins Spa OR 1-night Deluxe Room
\$100,000-\$199,999	\$2,000	\$500			MGM Macau \$500	90 mins Spa OR 1-night Deluxe Room
\$50,000-\$99,999	\$800	\$250			MOMAC slide cake x 2	-
\$30,000-\$49,999	\$200	-			MOMAC slide cake x 2	-
\$20,000-\$29,999	-	-			MOMAC slide cake x 2	-

* BESPOKE Special Reward Points

- (1) Valid One Central Macau purchase receipts can be exchanged at a rate of MOP 1 = 1 Reward Point. Point cap at MOP1,000,000 per invoice.
- (2) Reward points for each transaction are awarded in integers, with eligible spending less than MOP 1 shall be disregarded.
- (3) Starting with the first receipt within the date of issue, register your receipts (only applicable during the promotion period) to earn shopping voucher for National Day Shopping Rewards Promotion
- (4) The combination of denominations of all shopping voucher with specific spending tiers has been pre-set and cannot be changed.
- (5) The earned shopping voucher can only be used at "participating retailers#" in the BESPOKE campaign and will be issued through the BESPOKE campaign.
- (6) The shopping voucher must be redeemed during the promotion period and cannot be used in conjunction with gift vouchers from other programmes.
- (7) The shopping voucher will be valid till **31st October 2024**.
- (8) The F&B voucher, Spa voucher and 1-night complementary room at Mandarin Oriental Macau will be valid till **31st December 2024**
- (9) 1-night complementary room is not applicable on public holidays, statutory holidays, special events, festive items.
- (10) One Central Macau & Mandarin Oriental Macau remain all rights to any final decision.
- (11) MGM Macau F&B dining voucher is applicable for dine-in at Aux Beaux Arts and Rossio of MGM Macau. Reservation is required.
- (12) 10% service charge has been included in MGM Macau F&B dining voucher.
- (13) MGM Macau F&B dining voucher is nonrefundable and nonredeemable for cash or other products, service and not for selling purpose.
- (14) MGM Macau F&B dining voucher cannot be used in conjunction with any other offer or discount and popup event. The dining voucher cannot earn points.
- (15) MGM Macau F&B dining voucher is not applicable at below dates: 1 to 7 Oct, 21, 24, 25 & 31 Dec 2024 and 1, 29 & 31 Jan, 1 to 4 Feb 2025.
- (16) MGM Management reserve the right of final decision MGM Macau F&B dining voucher in the case of any disputes
- (17) Each member can redeem the shopping voucher TWICE on each threshold during this period.
- (18) BESPOKE shopping offers are the **first-come-first-served basis, subject to availability while stocks last**.

- To enjoy F&B, Spa and Rooms offers in Mandarin Oriental Macau, please make a reservation via email: momac-reservations@mohg.com

In the reservation email, please specify *National Day Shopping Rewards* with:

1. BESPOKE membership (and screen capture of the membership profile page in WeChat mini programme)
2. Full name (same as your BESPOKE registered name)

Offers are subject to hotel's availability and confirmation.

*28 September to 6 October
*15 to 17 November,
*21 to 27 December
*28 to 31 December

(*Dates that are not applicable during Sensory Shopping Surprises promotion period)

#BESPOKE Campaign:

Please refer to the terms and conditions of the BESPOKE programme for details.

1. Participating shopping voucher recipients must register as members of the BESPOKE programme and provide their names, a valid mobile telephone number, email address, postal address and other necessary information for registration and verification and bind with the official One Central Macau WeChat account and its mini-programme (for communication of various privileges or promotions). The name printed on the relevant receipts must be the same as the name of the eligible BESPOKE programme customer ("eligible customer") registered or to be registered.
2. To receive the shopping voucher of Spring Blossom Rewards Promotion, eligible members must present original and eligible machine-printed receipts issued during the promotion period in person to the BESPOKE counter, located at Floor 1, One Central Macau or customers can do self-upload through the membership mini-programme for BESPOKE team's approval to earn the valid bonus points.

BESPOKE counter is open from 10:30am-11:00pm (Sunday to Thursday) and 10:30am-midnight (Friday, Saturday, and public holidays). The purchase receipts will be stamped after registration, and stamped receipts cannot be re-used for registration and redemption. The following receipts are NOT accepted: Reprinted or photocopied or duplicated receipts, standalone electronic payment receipts, hand-written receipts, or deposit receipts, damaged receipts; receipts for the purchase of any gift vouchers, coupons, merchant vouchers or credit notes or deposit notes or payments on accounts or any equivalent notes of pre-payment, stored-value cards or any value added to the stored-value cards; receipts processed as internet purchases, mail/ fax/ phone orders, charity donations; receipts issued in respect of a transaction that has subsequently been refunded or withdrawn or cancelled or falsified or unauthorized or fraud or abuse or unsettled or forged or fraudulent transactions; receipts for charity donations, bank services; receipts showing only a payment of deposit or partial payment.

3. Valid bonus reward points earned for purchase receipts issued during the promotion period but only registered outside of the promotion period cannot be used as part of this promotional campaign. For example, if the purchase date is 13th October 2024, but the reward points are registered on 14th October 2024, they cannot be redeemed for bonus reward points as part of this promotion. Furthermore, valid bonus reward points for purchase receipts that are issued outside of the promotion period but are registered during the promotion period cannot be used as part of this promotional campaign. For example, if the purchase date is 26th September 2024, but the bonus reward points are registered on 27th September 2024, they cannot be redeemed for bonus reward points as part of this promotion.
4. Rewards may not be exchanged for cash, credit, or other products or services.

5. Eligible customers cannot receive replacements, substitutions or refunds following reward redemption.
6. One Central Macau reserves the right to photograph, scan or photocopy customer's machine printed receipts for internal reference.
7. All eligible customers must redeem rewards in person. Rewards cannot be redeemed by salespeople or other representatives on behalf of eligible customers.
8. All eligible customers must provide their names, mobile phone numbers and email addresses at the time of redemption for verification purposes and to receive notifications of rewards.
9. One Central Macau shall not be liable for any loss, damage, claim or expense whatsoever caused by the customer or any person for any reason or circumstance arising from the redemption or use of any reward.
10. One Central Macau is not responsible for the operations of any participating merchants in this event, the services they provide or the goods they sell. Any inquiries or complaints regarding goods, services or products should be directed to the participating merchant. The participating merchant will be solely responsible for all goods, services or products provided or provided to customers, and any related liabilities.
11. One Central Macau has absolute discretion in all matters and disputes. In the event of any dispute, the decision of One Central Macau shall be final and conclusive.
12. The complementary room is not applicable on public holidays, statutory holidays, special events, festive items.
13. Mandarin Oriental Macau remain all rights to any final decision of F&B, Spa and Room offers.
14. Personal Data Protection:

For the purposes of this programme, One Central Macau is required to collect the personal data of eligible One Central Macau BESPOKE members, such as name, mobile phone number, and email address. Customers' contact details (including postal address, email address, and mobile phone number) will be used to receive communications from One Central Macau regarding the programme (including current and future programme periods, membership levels and benefit qualifications, notices regarding level upgrades, rewards and redemption notifications (including points redemptions, remaining points and expiration dates), electronic vouchers and their redemption, confirmation of updates to relevant personal data, and information related to the programme). Failure to provide personal information upon request will prevent One Central Macau from processing or accepting such

registrations. Failure to provide or update all necessary personal information may lead to One Central Macau being unable to offer this programme and related benefits to eligible One Central Macau BESPOKE members.

One Central Macau may disclose information collected to such persons as may be required according to the laws of Macau.

In the future, if eligible One Central Macau BESPOKE members wish to update or alter their personal information, or if eligible One Central Macau BESPOKE members do not wish to receive marketing materials from One Central Macau, please send all requests to the Marketing Department of One Central Macau through any of the following channels:

Email: bespoke@onecentral.com.mo

Phone: +853 6661 5826

Postal address: One Central Macau BESPOKE counter (1/F, One Central Macau)

15. In case of discrepancies between the Chinese and English versions, the English version shall prevail. # BESPOKE points earned can only be used at "participating retailers#" in the BESPOKE campaign including:

16. *One Central Macau reserves the right to amend these terms & conditions and terminate the promotional period

17. **BESPOKE Vouchers can ONLY be used in the listed retailers**

Participating Retailers		
- Bottega Veneta	- Jimmy Choo	- Glasstique
- Boucheron	- KENZO	- Gucci
- Brunello Cucinelli	- Loewe	- The Mineral Boutique
- Burberry	- Loro Piana	- UM Junior
- BVLGARI	- Luck Hock Watch	- WF fashion
- Cartier	- Neil Barrett	- Valentino
- Celine	- RIMOWA	- Zegna
- Dolce & Gabbana	- Rainbow	- SHIATZY CHEN
- Emporio Armani	- Off-White	- Tiffany & Co.
- FENDI	- Ferragamo	-
Mandarin Oriental Macau Outlets		
- Lobby Lounge	- Vida Rica Bar	- The Mandarin Cake Shop
- Vida Rica	- The Spa	- Hotel Accommodation

(Merchant list may be updated due to tenancy movement)