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BESPOKE

BESPOKE membership grants access to unparalleled, personalized privileges. As more points are accumulated, gain access to higher tiered rewards including refined services and extravagant accommodations. Expect incomparable luxury and grace in every moment with us as we redefine your shopping experience.

Privileges at ONE CENTRAL MACAU	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Earn points for fabulous rewards redemption	-	-	✓	✓	✓	✓
Exclusive event invitations	-	-	✓	✓	✓	✓
Complimentary parking service*	4 hours / day					
RIMOWA complimentary deep cleaning service	-	-	-	✓	✓	✓
Glasstique complimentary eye inspection	-	-	-	✓	✓	✓
Luck Hock Watch watch maintenance service	-	-	✓	✓	✓	✓

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Birthday Reward	-	-	✓	✓	✓	✓
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*Total hour of free parking in one single parking. (inclusive of the first 2 hours free parking for all visitors)

Privileges at Mandarin Oriental Macau	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Mandarin Oriental F&B Voucher	—	—	—	—	✓	✓
F&B offer	Vida Rica Restaurant		10% off for all Business Set Lunch 15% off on total bill for a la carte menu (Not applicable for special events and promotional menu)			
	Vida Rica Bar		15% off on total bill (Not applicable to promotional/ special events menu)			
Spa offer	The Spa		20% off on all spa treatments of 90 minutes or above 20% off on all spa retail items			
	Fitness Centre		15% off on 3 months Fitness Membership			

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Accommodation offer

30% off Best Available Rate (BAR)

To enjoy these offers, please make a reservation via email: momac-reservations@mohg.com

In the reservation email, please specify the exclusive offer with

1. BESPOKE membership tier (Opal/Pearl/Emerald/ Sapphire/ Sapphire Plus and screen capture of the membership profile page in WeChat miniprogramme)
2. Full name (same as your BESPOKE registered name)

Mandarin Oriental Macau blackout dates (both start & end dates inclusive):

Macau public holidays, statutory holidays, special events, festive items, and the following blackout dates:

- Blackout dates for 2025: 4 – 6 April, 18 – 21 April, 1 – 5 May, 31 May – 2 June, 1 – 7 October, 14 – 16 November, 24 – 28 December, 30 – 31 December.
- Blackout dates for 2026: 1 – 2 January, 15 – 24 February.

Offers are subject to hotel's availability and confirmation.

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Privileges at MGM	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
ABA Bar (Cocktails, wine by the glass and bar snacks)	15% off	15% off	15% off	15% off	15% off	15% off
MGM MACAU: Grand Imperial Court, Aux Beaux Arts, Rossio (Except M Café, Sushidan at Rossio) , Pastry Bar, North by Square Eight, South by Square Eight, FUN Tea	-	-	-	5% off	10% off	15% off
MGM COTAI: Aji, Grill 58, Coast, Anytime, Five Foot Road, Chún, Hao Guo, Bar Patuá						
This offer is applicable for dine-in only (Except FUN Tea) , reservations must be made prior to your visit (Except Pastry Bar, North by Square Eight, South by Square Eight, FUN Tea, Anytime, Bar Patuá.						

MGM Hotel blackout dates (both start & end dates inclusive):

Macau public holidays, statutory holidays, special events, festive items, and the following blackout dates:

- Blackout dates for 2025: 1 - 7 October, 21 December, 24 - 25 December, 31 December.

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- Blackout dates for 2026: 1 January, 17 - 23 February.

Offers are subject to hotel's availability and confirmation.