

One Central Mid-autumn Loves Macao

Golden Week Shopping Rewards

Terms and Conditions

Golden Week Shopping Rewards

From 28th September to 7th October 2025 inclusive ("the promotion period"), Customers can register BESPOKE Rewards with a single receipt from any One Central Macau & MGM MACAU retailers with every purchase receipt of a minimum spending MOP 20,000 or more ("eligible spending"), paid either electronically (credit card or online payment) or in cash ("valid purchases"), within the date of issue, to receive Golden Week Shopping Rewards on top of the basic pay with rewards for a maximum of ONCE redemption for each spending threshold. The amount of the spending tier (the net invoice amount) will be calculated based on the actual payment with cash, credit card, Alipay or WeChat pay. (Payments made with shopping vouchers and points will not be counted).

Spending Threshold ONE single invoice (MOP)*	One Central Macau E-Shopping Voucher (MOP)	MGM MACAU E- Shopping Voucher (MOP)	Air Macau Round Trip Ticket**	Bank of China Privilege Shopping Rewards (MOP)***
\$1,000,000 or above	\$36,500	\$14,600	Beijing, Qingdao, Shanghai, Nanjing, Changzhou, Hangzhou, Ningbo, Wenzhou, Chengdu, Chongqing, Fuzhou, Xiamen, Nanning, Guiyang, Taipei, Taichung, Kaohsiung, Tokyo, Osaka, Seoul, Jakarta, Singapore, Kuala Lumpur, Bangkok, Da Nang, Hanoi	\$400
500,000	\$15,000	\$6,000		
250,000	\$7,000	\$3,500		
100,000	\$2,800	\$1,100		
50,000	\$1,800	\$700	Beijing, Shanghai, Nanjing, Changzhou, Hangzhou, Ningbo, Wenzhou, Chengdu, Chongqing, Fuzhou, Xiamen, Nanning, Guiyang	
20,000	\$600	\$200	Bangkok, Da Nang, Hanoi, Taipei, Kaohsiung, Taichung	

Remarks:

*BESPOKE base point will not be distributed during promotional period.

**Seat availability is subject to flight availability on the travel date.

***Bank of China Privilege Shopping Rewards will be applicable with the shops at One Central Macau only

BESPOKE Reward Redemption:

- (1) One Central Macau e-shopping vouchers are only valid for the merchants located at One Central Macau.
- (2) MGM MACAU e-shopping voucher is ONLY applicable for the shops at MGM MACAU.
- (3) Deposit receipts are not eligible for the promotion and not allowed for a redemption of e-vouchers.
- (4) Purchase receipts must be uploaded on the day of purchase within 7 days.
- (5) One Central Macau e-shopping vouchers are valid for 7 days after redemption.

- (6) BESPOKE basic points will not be awarded during the promotion period.
- (7) The amount of the purchase receipt will only be calculated based on the customer's actual payment amount (excluding all vouchers, coupons and points payments).
- (8) The following gold products are not eligible for this Golden Week shopping reward promotion: investment gold, gold nuggets (bulks), gold bars or gold coins.
- (9) This voucher cannot be exchanged / sold for cash, other products or services.
- (10) The promotion is subject to the relevant terms and conditions. The number of rewards will be redeemed on a first-come, first-served basis while stocks last.
- (11) One Central Macau reserves the right to amend these terms and conditions or to terminate the promotion without advanced notification.
- (12) The denominations of all e-shopping vouchers are pre-set and cannot be changed.
- (13) E-shopping vouchers are only valid at participating merchants of the BESPOKE partnership, and all rewards will be distributed through BESPOKE loyalty programme.
- (14) E-shopping vouchers must be redeemed within the campaign validity period and the vouchers cannot be used in conjunction with shopping vouchers from other campaigns.
- (15) The expiration date of Air Macau round-trip tickets is based on the physical redemption letter:
- (15.1) Please refer to the physical redemption letter for details of the blackout dates.
 - (15.2) The stay period of the ticket is 2-14 days.
 - (15.3) The ticket must be for a round-trip trip to the same destination.
 - i. For example: The outbound flight is from Macau to Shanghai, and the return flight must be from Shanghai to Macau.
 - ii. For example: The outbound flight is from Shanghai to Macau, and the return flight must be from Macau to Shanghai.
 - (15.4) Seat availability is subject to flight availability on the travel date.
 - (15.5) Tickets cannot be transferred, rerouted, or refunded after issuance.
 - (15.6) Applicable taxes and fuel surcharges must be paid online at the time of ticket issuance.
 - (15.7) Tickets include round-trip checked baggage.
 - (15.8) Once redeemed, this voucher becomes invalid.
 - (15.9) The redemption route is subject to real-time query results.
 - (15.10) Air Macau reserves the right of final interpretation of this ticket. (Applicable only to Qantas-operated flights; excluding charter flights, codeshare flights, and open-jaw flights.)
 - (15.11) If you have any questions about your ticket, please email comtktg@airmacau.com.mo
- (16) One Central Macau X Bank of China (BOC) Visa Prestige and Wealth Credit Card e-shopping vouchers are available on a first-come, first-served basis while stocks last. Customers spending MOP20,000 or more at One Central Macau during the promotion period will receive a MOP400 One Central Macau e-shopping voucher.
- (16.1) During the promotion period, each customer may redeem a maximum of one e-shopping voucher per month.
 - (16.2) Eligible transactions must be made with a physical BOC Visa Prestige or Wealth Credit


Card to count.

(16.3) Eligible transactions cannot be exchanged, replaced, or refunded once the reward has been redeemed.

(16.4) The e-shopping voucher is valid from the date of redemption to the end of the following month, i.e.:

- i. e-shopping vouchers redeemed on September 1st will expire on October 31, 2025;
- ii. e-shopping vouchers redeemed on October 1st will expire on November 30, 2025;
- iii. e-shopping vouchers redeemed on November 1st will expire on December 31, 2025;
- iv. The e-shopping vouchers redeemed by customers on December 1 will be valid until January 31, 2026;

(16.5) Customers must visit BESPOKE VIP Lounge in person to register as a BESPOKE member or be a member before pursuing a redemption of the e-shopping vouchers.

(16.6) From May 1 to December 31, 2025, customers who have spent MOP20,000 or more at any merchant in One Central Macau using a Visa Prestige or Fortune Credit Card issued by Bank of China (Macau) (first 6 digits of card number: 403181 and 470941) with the logo  ("Eligible Spending") and register as a BESPOKE VIP member at the One Central VIP Lounge within 7 days of receipt, and log in the receipt of the valid Eligible Transaction, will receive the relevant e-shopping voucher via the One Central Macau BESPOKE WeChat Mini Program after verification;

(16.7) Eligible Transaction must be made with a physical BOC Visa Prestige or Fortune Credit Card to be counted;

(16.8) Each customer may redeem the e-shopping voucher once a month;

(16.9) The validity period of the e-shopping voucher is from the date of redemption to the end of the following month;

(16.10) The e-shopping voucher cannot be used in conjunction with other shopping vouchers;

(16.11) The number of e-shopping vouchers is subject to stock availability and is on a first-come, first-served basis while stocks last;

(16.12) The denomination combinations of all e-shopping vouchers are pre-set and cannot be changed;

(16.13) Only e-shopping vouchers will be distributed;

(16.14) The e-shopping voucher is only valid at participating merchants# of the BESPOKE event.

(16.15) The voucher must be redeemed within the event validity period;

(16.16) All registered consumption receipts will be cancelled after registration and cannot be used for registration and redemption again. For the avoidance of doubt, any of the following receipts will not be accepted: reprinted, photocopied or duplicate receipts, independent electronic payment receipts, handwritten receipts or deposit receipts, damaged receipts; receipts for the purchase of any shopping vouchers, coupons, store vouchers, collection notices, deposit notices, account payment or equivalent prepayment notices, stored value cards or any deposits to stored value cards; any receipts for purchases made online, by mail, fax or telephone, any receipts for charitable donations; all receipts for refunded, withdrawn, cancelled, forged, unauthorized, false, misused, uncompleted transactions, fraudulent, dishonest or uncompleted payments; bank service receipts;

receipts showing only deposits or partial payments;

(16.17) All rewards cannot be converted into cash or credit, other goods or services;

(16.18) Eligible transactions cannot be exchanged, replaced or refunded once the rewards have been redeemed.

(16.19) One Central Macau reserves the right to photograph, scan or copy the customer's machine-printed receipt for internal reference.

(16.20) All eligible customers must redeem the rewards in person. Sales staff or other colleagues cannot redeem rewards on behalf of eligible customers.

(16.21) All eligible customers must provide their name, mobile phone number and email address when redeeming the rewards for verification and notification of the receipt of rewards.

(16.22) One Central Macau shall not be liable for any loss, damage, claim or expense incurred by the customer or any other person regardless of the reason or circumstances arising from the redemption or use of any rewards.

17 Alipay coupon discount promotion period: September 25 to October 15, 2025.

(17.1) Enjoy a RMB 180 discount for single purchases of RMB 20,000 or more.

(17.2) The RMB 180 discount promotion is only available to mainland users registered with a Chinese ID card.

(17.3) Alipay coupons and discount promotions do not accept any prepaid receipts as e-shopping vouchers.

(17.4) AlipayHK users can enjoy HKD 20 discount on single purchases of HKD 300 or more.

(17.5) The Alipay coupons and discount promotion is only available to mainland users registered with a Chinese ID card.

(17.6) One Central Macau, Bank of China (Macau), Alipay, Air Macau and MGM MACAU management reserve the right to modify or terminate any offer at any time without prior notice.

#BESPOKE Campaign:

Please refer to the terms and conditions of the BESPOKE programme for details.

1. Participating shopping voucher recipients must register as members of the BESPOKE programme and provide their names, a valid mobile telephone number, email address, postal address and other necessary information for registration and verification and bind with the official One Central Macau WeChat account and its mini-programme (for communication of various privileges or promotions). The name printed on the relevant receipts must be the same as the name of the eligible BESPOKE programme customer ("eligible customer") registered or to be registered.
2. To receive the shopping voucher of One Central Mid-autumn Loves Macao Golden Week Shopping Rewards, eligible members must present original and eligible machine-printed receipts issued during the promotion period in person to the BESPOKE counter, located on ground floor, One Central Macau or customers can do self-upload through the membership mini-programme for BESPOKE team's

approval to earn the valid bonus rewards.

BESPOKE VIP salon opens from 11:00 am-10:00pm (Monday to Sunday including public holidays). The purchase receipts will be stamped after registration, and stamped receipts cannot be re-used for registration and redemption. The following receipts are NOT accepted: Reprinted or photocopied or duplicated receipts, standalone electronic payment receipts, hand-written receipts, or deposit receipts, damaged receipts; receipts for the purchase of any gift vouchers, coupons, merchant vouchers or credit notes or deposit notes or payments on accounts or any equivalent notes of pre-payment, stored-value cards or any value added to the stored-value cards; receipts processed as internet purchases, mail/ fax/ phone orders, charity donations; receipts issued in respect of a transaction that has subsequently been refunded or withdrawn or cancelled or falsified or unauthorized or fraud or abuse or unsettled or forged or fraudulent transactions; receipts for charity donations, bank services; receipts showing only a payment of deposit or partial payment.

3. Valid bonus rewards earned for purchase receipts issued during the promotion period but only registered outside of the promotion period cannot be used as part of this promotional campaign. For example, if the purchase date is 27th September 2025, but the rewards are registered on 28th September 2025, they cannot be redeemed for bonus reward as part of this promotion. Furthermore, valid bonus rewards for purchase receipts that are issued outside of the promotion period but are registered during the promotion period cannot be used as part of this promotional campaign. For example, if the purchase date is 8th October 2025, but the bonus rewards are registered on 7th October 2025, they cannot be redeemed for bonus rewards as part of this promotion.
4. Rewards may not be exchanged for cash, credit, or other products or services.
5. Eligible customers cannot receive replacements, substitutions or refunds following reward redemption.
6. One Central Macau reserves the right to photograph, scan or photocopy customer's machine printed receipts for internal reference.
7. All eligible customers must redeem rewards in person. Rewards cannot be redeemed by salespeople or other representatives on behalf of eligible customers.
8. All eligible customers must provide their names, mobile phone numbers and email addresses at the time of redemption for verification purposes and to receive notifications of rewards.
9. One Central Macau shall not be liable for any loss, damage, claim or expense whatsoever caused by the customer or any person for any reason or circumstance arising from the redemption or use of any reward.

10. One Central Macau is not responsible for the operations of any participating merchants in this event, the services they provide or the goods they sell. Any inquiries or complaints regarding goods, services or products should be directed to the participating merchant. The participating merchant will be solely responsible for all goods, services or products provided or provided to customers, and any related liabilities.

11. One Central Macau has absolute discretion in all matters and disputes. In the event of any dispute, the decision of One Central Macau shall be final and conclusive.

12. Personal Data Protection:

For the purposes of this programme, One Central Macau is required to collect the personal data of eligible One Central Macau BESPOKE members, such as name, mobile phone number, and email address. Customers' contact details (including postal address, email address, and mobile phone number) will be used to receive communications from One Central Macau regarding the programme (including current and future programme periods, membership levels and benefit qualifications, notices regarding level upgrades, rewards and redemption notifications (including rewards redemptions, remaining rewards and expiration dates), electronic vouchers and their redemption, confirmation of updates to relevant personal data, and information related to the programme). Failure to provide personal information upon request will prevent One Central Macau from processing or accepting such registrations. Failure to provide or update all necessary personal information may lead to One Central Macau being unable to offer this programme and related benefits to eligible One Central Macau BESPOKE members.

One Central Macau may disclose information collected to such persons as may be required according to the laws of Macau.

In the future, if eligible One Central Macau BESPOKE members wish to update or alter their personal information, or if eligible One Central Macau BESPOKE members do not wish to receive marketing materials from One Central Macau, please send all requests to the Marketing Department of One Central Macau through any of the following channels:

Email: bespoke@onecentral.com.mo

Phone: +853 6661 5826

Postal address: One Central Macau BESPOKE salon (G/F, One Central Macau)

13. In case of discrepancies between the Chinese and English versions, the English version shall prevail.
BESPOKE rewards earned can only be used at "participating retailers#" in the BESPOKE campaign including:

14. *One Central Macau reserves the right to amend these terms & conditions and terminate the promotional period

One Central Macau e-shopping vouchers and Bank of China Visa Prestige and Wealth Credit Card shopping privileges are only valid at the following merchants:

One Central Macau Participating merchants		
- Bottega Veneta	- Emporio Armani	- Rainbow
- Brunello Cucinelli	- FENDI	- SHIATZY CHEN
- Burberry	- Ferragamo	- TORY BURCH
- Breitling	- Glasstique	- The Mineral Boutique
- BVLGARI	- Loewe	- UM Junior
- Cartier	- Loro Piana	- Valentino
- Celine	- Luck Hock Watch	- WF fashion
- DAMIANI	- PIAGET	- Zegna
- Dolce & Gabbana	- PEAK HOUR HOUSE	-
- EDITION	- RIMOWA	-
Mandarin Oriental Macau Outlets		
- Lobby Lounge	- Vida Rica Bar	- The Mandarin Cake Shop
- Vida Rica	- The Spa	- Hotel Accommodation

MGM MACAU e-shopping vouchers are only valid at the following merchants:

MGM MACAU Participating merchants		
- BUCCELLATI	- Hublot	- OMEGA
- Chow Tai Fook	- IMAGE DIGITAL	- PUYI OPTICAL
- DFS (MGM MACAU)	- Lukfook Jewellery	- Vacheron Constantin
- HKW HEALTH PLUS	- O'Che 1867	

(Merchant list may be updated due to tenancy movement)