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BESPOKE

BESPOKE membership grants access to unparalleled, personalized privileges. As more points are accumulated, gain access to higher tiered rewards including refined services and extravagant accommodations. Expect incomparable luxury and grace in every moment with us as we redefine your shopping experience.

Privileges at ONE CENTRAL MACAU	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
Earn points for fabulous rewards redemption	-	-	✓	✓	✓	✓
Exclusive event invitations	-	-	✓	✓	✓	✓
Complimentary parking service*	-	-		4 hours / day		
RIMOWA complimentary deep cleaning service	-	-	-	✓	✓	✓
Glasstique complimentary eye inspection	-	-	-	✓	✓	✓
Luck Hock Watch watch maintenance service	-	-	✓	✓	✓	✓

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Birthday Reward	-	-	✓	✓	✓	✓
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*Each vehicle is entitled 1 time of parking privilege only once per day.

Privileges at Mandarin Oriental Macau	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
F&B offer		Vida Rica Restaurant	10% off for all Business Set Lunch 15% off on total bill for a la carte menu (Not applicable for special events and promotional menu)			
		Vida Rica Bar	15% off on total bill (Not applicable to promotional/ special events menu)			
Spa offer		The Spa	20% off on all spa treatments of 90 minutes or above 20% off on all spa retail items			
		Fitness Centre	15% off on 3 months Fitness Membership			
Accommodation offer		30% off Best Available Rate (BAR)				

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To enjoy these offers, please make a reservation via email: momac-reservations@mohg.com

In the reservation email, please specify the exclusive offer with

1. BESPOKE membership tier (Opal/Pearl/Emerald/ Sapphire/ Sapphire Plus and screen capture of the membership profile page in WeChat miniprogramme)
2. Full name (same as your BESPOKE registered name)

Mandarin Oriental Macau blackout dates (both start & end dates inclusive):

Macau public holidays, statutory holidays, special events, festive items, and the following blackout dates:

- Blackout dates for 2026: Apr 3 - 6; May 1 - 6; Jun 19 - 21; Sep 25 - 27; Oct 1 - 7; Nov 20 - 22; Dec 24 - 27; Dec 31..
- Blackout dates for 2027: Jan 1 - 2; Feb 5 - 14; Mar 26 - 29.

Offers are subject to hotel's availability and confirmation.

Privileges at MGM	Crystal	Opal	Pearl	Emerald	Sapphire	Sapphire Plus
ABA Bar (Cocktails, wine by the glass and bar snacks)	15% off	15% off	15% off	15% off	15% off	15% off

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**MGM MACAU: Grand Imperial Court,
Aux Beaux Arts, Rossio (Except M
Café, Sushidan at Rossio) , Pastry
Bar, North by Square Eight, South
by Square Eight, FUN Tea**

- - - 5% off 10% off 15% off

**MGM COTAI: Aji, Grill 58, Coast,
Anytime, Five Foot Road, Chún, Hao
Guo, Bar Patuá**

This offer is applicable for dine-in only (Except FUN Tea) , reservations must be made prior to your visit (Except Pastry Bar, North by Square Eight, South by Square Eight, FUN Tea, Anytime, Bar Patuá.

MGM Hotel blackout dates (both start & end dates inclusive):

Macau public holidays, statutory holidays, special events, festive items, and the following blackout dates:

- Blackout dates for 2025: 1 - 7 October, 21 December, 24 - 25 December, 31 December.
- Blackout dates for 2026: 1 January, 17 - 23 February.

Offers are subject to hotel's availability and confirmation.